# Filterra Owner's Manual













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### Introduction

Thank you for your purchase of the Filterra® Bioretention System. Filterra is a specially engineered stormwater treatment system incorporating high performance biofiltration media to remove pollutants from stormwater runoff. The system's biota (vegetation and soil microorganisms) then further breakdown and absorb captured pollutants. All components of the system work together to provide a sustainable long-term solution for treating stormwater runoff.

The Filterra system has been delivered to you with protection in place to resist intrusion of construction related sediment which can contaminate the biofiltration media and result in inadequate system performance. These protection devices are intended as a best practice and cannot fully prevent contamination. It is the purchaser's responsibility to provide adequate measures to prevent construction related runoff from entering the Filterra system.

Included with your purchase is Activation of the Filterra system by the manufacturer as well as a 1-year warranty from delivery of the system and 1-year of routine maintenance (mulch replacement, debris removal, and pruning of vegetation) up to twice during the first year after activation.

### **Design and Installation**

Each project presents different scopes for the use of Filterra systems. Information and help may be provided to the design engineer during the planning process. Correct Filterra box sizing (by rainfall region) is essential to predict pollutant removal rates for a given area. The engineer shall submit calculations for approval by the local jurisdiction. The contractor is responsible for the correct installation of Filterra units as shown in approved plans. A comprehensive installation manual is available at www.ContechES.com.

### **Activation Overview**

Activation of the Filterra system is a procedure completed by the manufacturer to place the system into working condition. This involves the following items:

- Removal of construction runoff protection devices
- Planting of the system's vegetation
- Placement of pretreatment mulch layer using mulch certified for use in Filterra systems.

Activation MUST be provided by the manufacturer to ensure proper site conditions are met for Activation, proper installation of the vegetation, and use of pretreatment mulch certified for use in Filterra systems.



### **Minimum Requirements**

The minimum requirements for Filterra Activation are as follows:

1. The site landscaping must be fully stabilized, i.e. full landscaping installed and some grass cover (not just straw and seed) is required to reduce sediment transport. Construction debris and materials should be removed from surrounding area.



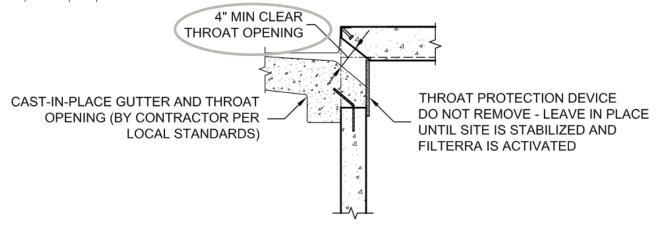


2. Final paving must be completed. Final paving ensures that paving materials will not enter and contaminate the Filterra system during the paving process, and that the plant will receive runoff from the drainage area, assisting with plant survival for the Filterra system.





3. Where curb inlets are included as part of the Filterra system, Filterra throat opening should be at least 4" in order to ensure adequate capacity for inflow and debris.



An Activation Checklist is included on page 12 to ensure proper conditions are met for Contech to perform the Activation services. A charge of \$500.00 will be invoiced for each Activation visit requested by Customer where Contech determines that the site does not meet the conditions required for Activation.

#### **Filterra Plant Selection Overview**

A Plant List is available on the Contech website highlighting recommended plants for Filterra systems in your area. Keep in mind that plants are subject to availability due to seasonality and required minimum size for the Filterra system. Plants installed in the Filterra system are container plants (max 15 gallon) from nursery stock and will be immature in height and spread at Activation.

It is the responsibility of the owner to provide adequate irrigation when necessary to the plant of the Filterra system.

The "Planting Requirements for Filterra Systems" document is included as an appendix and discusses proper selection and care of the plants within Filterra systems.

### **Warranty Overview**

Refer to the Contech Engineered Solutions LLC Stormwater Treatment System LIMITED WARRANTY for further information. The following conditions may void the Filterra system's warranty and waive the manufacturer provided Activation and Maintenance services:

- · Unauthorized activation or performance of any of the items listed in the activation overview
- Any tampering, modifications or damage to the Filterra system or runoff protection devices
- Removal of any Filterra system components
- Failure to prevent construction related runoff from entering the Filterra system
- Failure to properly store and protect any Filterra components (including media and underdrain stone) that may be shipped separately from the vault

### **Routine Maintenance Guidelines**

With proper routine maintenance, the biofiltration media within the Filterra system should last as long as traditional bioretention media. Routine maintenance is included by the manufacturer on all Filterra systems for the first year after activation. This includes a maximum of 2 visits to remove debris, replace pretreatment mulch, and prune the vegetation. More information is provided in the Operations and Maintenance Guidelines. Some Filterra systems also contain pretreatment or outlet bays. Depending on site pollutant loading, these bays may require periodic removal of debris, however this is not included in the first year of maintenance, and would likely not be required within the first year of operation.

These services, as well as routine maintenance outside of the included first year, can be provided by certified maintenance providers listed on the Contech website. Training can also be provided to other stormwater maintenance or landscape providers.



### Why Maintain?

All stormwater treatment systems require maintenance for effective operation. This necessity is often incorporated in your property's permitting process as a legally binding BMP maintenance agreement. Other reasons to maintain are:

- Avoiding legal challenges from your jurisdiction's maintenance enforcement program.
- Prolonging the expected lifespan of your Filterra media.
- Avoiding more costly media replacement.
- Helping reduce pollutant loads leaving your property.

Simple maintenance of the Filterra is required to continue effective pollutant removal from stormwater runoff before discharge into downstream waters. This procedure will also extend the longevity of the living biofilter system. The unit will recycle and accumulate pollutants within the biomass, but is also subjected to other materials entering the inlet. This may include trash, silt and leaves etc. which will be contained above the mulch layer. Too much silt may inhibit the Filterra's flow rate, which is the reason for site stabilization before activation. Regular replacement of the mulch stops accumulation of such sediment.

#### When to Maintain?

Contech includes a 1-year maintenance plan with each system purchase. Annual included maintenance consists of a maximum of two (2) scheduled visits. Additional maintenance may be necessary depending on sediment and trash loading (by Owner or at additional cost). The start of the maintenance plan begins when the system is activated.

Maintenance visits are typically scheduled seasonally; the spring visit aims to clean up after winter loads including salts and sands while the fall visit helps the system by removing excessive leaf litter.

It has been found that in regions which receive between 30-50 inches of annual rainfall, (2) two visits are generally required; regions with less rainfall often only require (1) one visit per annum. Varying land uses can affect maintenance frequency; e.g. some fast food restaurants require more frequent trash removal. Contributing drainage areas which are subject to new development wherein the recommended erosion and sediment control measures have not been implemented may require additional maintenance visits.

Some sites may be subjected to extreme sediment or trash loads, requiring more frequent maintenance visits. This is the reason for detailed notes of maintenance actions per unit, helping the Supplier and Owner predict future maintenance frequencies, reflecting individual site conditions.

Owners must promptly notify the maintenance provider of any damage to the plant(s), which constitute(s) an integral part of the bioretention technology. Owners should also advise other landscape or maintenance contractors to leave all maintenance to the Supplier (i.e. no pruning or fertilizing) during the first year.



### **Exclusion of Services**

Clean up due to major contamination such as oils, chemicals, toxic spills, etc. will result in additional costs and are not covered under the Supplier maintenance contract. Should a major contamination event occur the Owner must block off the outlet pipe of the Filterra (where the cleaned runoff drains to, such as drop inlet) and block off the throat of the Filterra. The Supplier should be informed immediately.

### **Maintenance Visit Summary**

Each maintenance visit consists of the following simple tasks (detailed instructions below).

- 1. Inspection of Filterra and surrounding area
- 2. Removal of tree grate (where applicable) and erosion control stones
- 3. Removal of debris, trash and mulch
- 4. Mulch replacement
- 5. Plant health evaluation and pruning or replacement as necessary
- 6. Clean area around Filterra
- 7. Complete paperwork

### Maintenance Tools, Safety Equipment and Supplies

Ideal tools include: camera, bucket, shovel, broom, pruners, hoe/rake, and tape measure. Appropriate Personal Protective Equipment (PPE) should be used in accordance with local or company procedures. This may include impervious gloves where the type of trash is unknown, high visibility clothing and barricades when working in close proximity to traffic and also safety hats and shoes. A T-Bar or crowbar should be used for moving the tree grates, where applicable (up to 170 lbs each). If tree grate opening expansion is necessary, safety glasses/goggles and a 3lb or greater mini sledgehammer are required. Most visits require minor trash removal and a full replacement of mulch. See below for actual number of bagged mulch that is required in each media bay size. Mulch should be a double shredded, hardwood variety. Some visits may require additional Filterra engineered soil media available from the Supplier.

Media Bay Length	Media Bay Width	Filter Surface Area (ft²)	Volume at 3" (ft³)	# of 2 ft³ Mulch Bags
4	4	16	4	2
6	4	24	6	3
8	4	32	8	4
6	6	36	9	5
8	6	48	12	6
10	6	60	15	8
12	6	72	18	9
13	7	91	23	12

Other sizes not listed - 1 bag per 8 ft<sup>2</sup> of media.

### **Maintenance Visit Procedure**

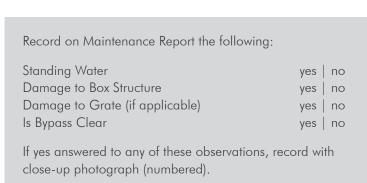
Keep sufficient documentation of maintenance actions to predict location specific maintenance frequencies and needs. An example Maintenance Report is included in this manual.



### 1. Inspection of Filterra and surrounding area

• Record individual unit before maintenance with photograph (numbered).

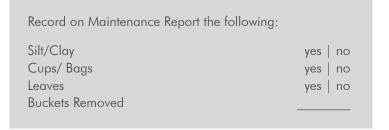
Record on Maintenance Report (see example in this document) the following:





# 2. Removal of tree grate (if applicable) and erosion control stones

- Remove cast iron grates for access into Filterra box (if applicable).
- Dig out silt (if any) and mulch and remove trash & foreign items.
- 3. Removal of debris, trash and mulch





After removal of mulch and debris, measure distance from the top of the
Filterra engineered media soil to the top of the top slab. Compare the
measured distance to the distance shown on the approved Contract Drawings
for the system. Add Filterra media (not top soil or other) to bring media up as
needed to distance indicated on drawings.

Record on Maintenance Report the following:	
Distance to Top of Top Slab (inches) Inches of Media Added	



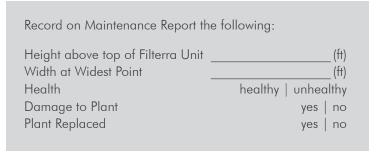
### 4. Mulch replacement

- Add double shredded mulch evenly across the entire unit to a depth of 3".
- Refer to Filterra Mulch Specifications for information on acceptable sources.
- Ensure correct repositioning of erosion control stones by the Filterra inlet to allow for entry of trash during a storm event.
- Replace Filterra grates (if applicable) correctly using appropriate lifting or moving tools, taking care not to damage the plant.
- Where applicable, if 6" tree grate opening is too close to plant trunk, the grate opening may be expanded to 12" using a mini sledgehammer. Refer to instructions in Appendix 3.



# 5. Plant health evaluation and pruning or replacement as necessary

- Examine the plant's health and replace if necessary.
- Prune as necessary to encourage growth in the correct directions





### 6. Clean area around Filterra

• Clean area around unit and remove all refuse to be disposed of appropriately.



### 7. Complete paperwork

- Deliver Maintenance Report and photographs to appropriate location (normally Contech during maintenance contract period).
- Some jurisdictions may require submission of maintenance reports in accordance with approvals. It is the responsibility of the Owner to comply with local regulations.

# **Maintenance Checklist**

Drainage System Failure	Problem	Conditions to Check	Condition that Should Exist	Actions
Inlet	Excessive sediment or trash accumulation.	Accumulated sediments or trash impair free flow of water into Filterra.	Inlet should be free of obstructions allowing free distributed flow of water into Filterra.	Sediments and/or trash should be removed.
Mulch Cover	Trash and floatable debris accumulation.	Excessive trash and/or debris accumulation.	Minimal trash or other debris on mulch cover.	Trash and debris should be removed and mulch cover raked level. Ensure bark nugget mulch is not used.
Mulch Cover	"Ponding" of water on mulch cover.	"Ponding" in unit could be indicative of clogging due to excessive fine sediment accumulation or spill of petroleum oils.	Stormwater should drain freely and evenly through mulch cover.	Recommend contact manufacturer and replace mulch as a minimum.
Vegetation	Plants not growing or in poor condition.	Soil/mulch too wet, evidence of spill. Incorrect plant selection. Pest infestation. Vandalism to plants.	Plants should be healthy and pest free.	Contact manufacturer for advice.
Vegetation	Plant growth excessive.	Plants should be appropriate to the species and location of Filterra.		Trim/prune plants in accordance with typical landscaping and safety needs.
Structure	Structure has visible cracks.	Cracks wider than 1/2 inch or evidence of soil particles entering the structure through the cracks.		Vault should be repaired.
Maintenance is ideally	y to be performed twice an	nually.		

Filterra Inspection & Maintenance Log

Filterra System Size/Model: \_\_\_\_\_\_Location: \_\_\_\_\_\_\_

Date	Mulch & Debris Removed	Depth of Mulch Added	Mulch Brand	Height of Vegetation Above Top of Vault	Vegetation Species	Issues with System	Comments
1/1/17	5 – 5 gal Buckets	3″	Lowe's Premium Brown Mulch	4′	Galaxy Magnolia	- Standing water in downstream structure	- Removed blockage in downstream structure

# Appendix 1 – Filterra® Activation Checklist



			Site Owner/E			
	on Date:			vide 2 weeks minir		
te esignation	System Size	Final Paveme / Top Coat Complete	Landscaping Complete / Grass Emerging	Construction materials / Piles / Debris Removed	Throat Opening Measures 4" Min. Height	Plant Specie Requested
	□ Yes	□ Yes	□ Yes	□ Yes □ No □ N/A		
		□ Yes □ No	☐ Yes ☐ No	□ Yes	□ Yes □ No □ N/A	
		□ Yes □ No	☐ Yes ☐ No	☐ Yes ☐ No	<ul><li>☐ Yes</li><li>☐ No</li><li>☐ N/A</li></ul>	
		□ Yes □ No	□ Yes □ No	□ Yes	<ul><li>☐ Yes</li><li>☐ No</li><li>☐ N/A</li></ul>	
		□ Yes □ No	□ Yes □ No	□ Yes □ No	<ul><li>☐ Yes</li><li>☐ No</li><li>☐ N/A</li></ul>	
		□ Yes □ No	□ Yes □ No	□ Yes □ No	<ul><li>☐ Yes</li><li>☐ No</li><li>☐ N/A</li></ul>	
		□ Yes	□ Yes	□ Yes	□ Yes □ No □ N/A	
		□ Yes	□ Yes	□ Yes	□ Yes □ No □ N/A	
		□ Yes	□ Yes	□ Yes	□ Yes □ No □ N/A	

Signature

Maintenance.

Date

# Appendix 2 - Planting Requirements for Filterra® Systems

### **Plant Material Selection**

- Select plant(s) as specified in the engineering plans and specifications.
- Select plant(s) with full root development but not to the point where root bound.
- Use local nursery container plants only. Ball and burlapped plants are not permitted.
- For precast Filterra systems with a tree grate, plant(s) must not have scaffold limbs at least 14 inches from the crown due to spacing between the top of the mulch and the tree grate. Lower branches can be pruned away provided there are sufficient scaffold branches for tree or shrub development.
- For precast Filterra systems with a tree grate, at the time of installation, it is required that plant(s) must be at least 6" above the tree grate opening at installation for all Filterra configurations. This DOES NOT apply to Full Grate Cover designs.



- For standard 21" media depth, a 7 15 gallon container size shall be used. Media less than 21" (Filterra boxes only) may require smaller container plants.
- For precast Filterra systems, plant(s) should have a single trunk at installation, and pruning may be necessary at activation and maintenance for some with a tree grate of the faster growing species, or species known to produce basal sprouts.

### **Plant Installation**

- During transport protect the plant foliage from wind and excessive jostling.
- Prior to removing the plant(s) from the container, ensure the soil moisture is sufficient to maintain the integrity of the root ball. If needed, pre-wet the container plant.
- Cut away any roots which are growing out of the container drain holes. Plants with excessive root growth from the drain holes should be rejected.
- Plant(s) should be carefully removed from the pot by gently pounding on the sides of the container with the fist to loosen root ball. Then carefully slide out. Do not lift plant(s) by trunk as this can break roots and cause soil to fall off. Extract the root ball in a horizontal position and support it to prevent it from breaking apart. Alternatively the pot can be cut away to minimize root ball disturbance.
- Remove any excess soil from above the root flare after removing plant(s) from container.
- Excavate a hole with a diameter 4" greater than the root ball, gently place the plant(s).
- If plant(s) have any circling roots from being pot bound, gently tease them loose without breaking them.
- If root ball has a root mat on the bottom, it should be shaved off with a knife just above the mat line.
- Plant the tree/shrub/grass with the top of the root ball 1" above surrounding media to allow for settling.
- All plants should have the main stem centered in the tree grate (where applicable) upon completion of installation.
- With all trees/shrubs, remove dead, diseased, crossed/rubbing, sharply crotched branches or branches growing excessively long or in wrong direction compared to majority of branches.
- To prevent transplant shock (especially if planting takes place in the hot season), it may be necessary to prune some of the foliage to compensate for reduced root uptake capacity. This is accomplished by pruning away some of the smaller secondary branches or a main scaffold branch if there are too many. Too much foliage relative to the root ball can dehydrate and damage the plant.
- Plant staking may be required.

### **Mulch Installation**

- Only mulch that meets Contech Engineered Solutions' mulch specifications can be used in the Filterra system.
- Mulch must be applied to a depth of 3" evenly over the surface of the media.

### **Irrigation Requirements**

- Each Filterra system must receive adequate irrigation to ensure survival of the living system during periods of drier weather.
- Irrigation sources include rainfall runoff from downspouts and/or gutter flow, applied water through the top/tree grate or in some cases from an irrigation system with emitters installed during construction.
- At Activation: Apply about one (cool climates) to two (warm climates) gallons of water per inch of trunk diameter over the root ball.
- During Establishment: In common with all plants, each Filterra plant will require more frequent watering during the establishment period. One inch of applied water per week for the first three months is recommended for cooler climates (2 to 3 inches for warmer climates). If the system is receiving rainfall runoff from the drainage area, then irrigation may not be needed. Inspection of the soil moisture content can be evaluated by gently brushing aside the mulch layer and feeling the soil. Be sure to replace the mulch when the assessment is complete. Irrigate as needed\*\*.
- Established Plants: Established plants have fully developed root systems and can access the entire water column in the media. Therefore irrigation is less frequent but requires more applied water when performed. For a mature system assume 3.5 inches of available water within the media matrix. Irrigation demand can be estimated as 1" of irrigation demand per week. Therefore if dry periods exceed 3 weeks, irrigation may be required. It is also important to recognize that plants which are exposed to windy areas and reflected heat from paved surfaces may need more frequent irrigation. Long term care should develop a history which is more site specific.

\*\* Five gallons per square yard approximates 1 inch of water Therefore for a 6' by 6' Filterra approximately 20-60 gallons of water is needed. To ensure even distribution of water it needs to be evenly sprinkled over the entire surface of the filter bed, with special attention to make sure the root ball is completely wetted. NOTE: if needed, measure the time it takes to fill a five gallon bucket to estimate the applied water flow rate then calculate the time needed to irrigate the Filterra. For example, if the flow rate of the sprinkler is 5 gallons/minute then it would take 12 minutes to irrigate a 6' by 6' filter.



# Appendix 3 - Filterra® Tree Grate Opening Expansion Procedure

The standard grates used on all Filterra configurations that employ Tree Grates are fabricated with a 6" opening that is designed with a breakaway section that can be removed, allowing the grate opening to be expanded to 12" as the tree matures and the trunk widens.

The following tools are required to expand the opening:

- Mini sledgehammer (3 lb. or greater)
- Safety Glasses / Goggles

The following guidelines should be followed to properly expand the tree opening from 6" to 12":



1. Remove the grate from the Filterra frame, place it flat on a hard surface, and support the grate by stepping on the edge or using other weighted items such as a few mulch bags if this is being done during a Filterra maintenance event. Put on safety glasses/goggles. Align the mini sledgehammer as shown in the figure to the left. The head of the sledgehammer should be aimed just inside the wide cast iron bar between the larger grate section and the breakaway section.



2. Repeatedly hit the grate at this spot with the mini sledgehammer.



3. After several hits, the breakaway section should snap cleanly off of the larger grate section. Reinstall the grate into the Filterra grate frame. Recycle or dispose of the breakaway section per local guidelines.





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