

ANNUAL REPORT

2021

KANNAPOLIS POLICE DEPARTMENT



MISSION

The Kannapolis Police Department exists to serve all people within our jurisdiction with respect, fairness and dignity. We are committed to the prevention of crime and the protection of life and property; the preservation of peace, order and safety; the enforcement of laws and ordinances; and the safeguarding of constitutional guarantees.

VISION

The Kannapolis Police Department and the community envision a future in which all stakeholders work in partnership to achieve an improved state of economic well-being, an enhanced quality of life and a reduction of crime, social disorder, and fear of crime.

• CORE VALUES

Members of the Kannapolis Police Department embrace the established values of the City of Kannapolis: Excellence, Professionalism, Integrity, and Stewardship.

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Message from the Chief

It is my pleasure to present the Kannapolis Police Department's 2021 annual report. We have and will continue to maintain our proactive stance in combating criminal activity and providing you a safe environment to live, work, and play. It is our mission to deliver high quality, efficient and consistent police services. We have been successful in these efforts due to the strong relationships built and sustained over the years with our citizens. One of our greatest resources continues to be our citizens. You are our eyes and ears, and we need you to communicate with us. The information you provide is essential in our quest to maintain a low crime rate and protect our community.

Downtown Kannapolis continues to change with the opening of new restaurants, shops, and housing. With the sports entertainment venue being in full operation and more businesses opening, it has become a common place to have hundreds of people visiting downtown daily. This number certainly increases to thousands of downtown visitors during baseball season. Plans to make our downtown a safe and inviting place for residents and visitors have been in place for some time. We will continue to evaluate these plans to ensure positive interactions are taking place within our community.

Just like downtown, the Police Department continues to go through change. These changes are designed to best meet the needs of the community we serve today and in the future. With this in mind, we have created the Special Operations Bureau. This bureau was created to equally distribute workloads among Bureau Commanders and to create capacity for growth within the department and includes our newly created Reserve Officer Program.

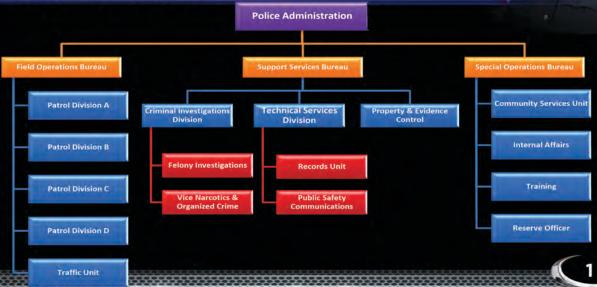
We have hundreds of citizen contacts daily and we are very fortunate that only a small number of them become confrontational. Our officers are trained to diffuse volatile situations, not make them worse. Most of our department has received hours of training in Crisis Intervention and Mental Health First Aid. We treat all citizens with respect even when they are not willing to accept it. We will continue to operate in a professional and respectful manner in the hopes of fostering public trust and mutual respect.

I hope our community and its leaders continue to value, encourage, and support our agency's most precious and valuable resource - the proud men and women of the Kannapolis Police Department. As you read this annual report, you will find a mere snapshot of our operations and the hard work our personnel have done during the past year to protect our community and its quality of life. They have rendered thousands of commendable and selfless acts that cannot be adequately captured or recognized by a summary report such as this. These acts, however, are reflected in the respect they have earned from our community and the pride that is so visibly apparent in the eyes and faces of those who wear the badge and stand in harm's way. Thank you for allowing us to serve you!

Terry L. Spry Chief of Police



Organizational Structure



Fiscal/Budget Information

The Kannapolis Police Department maintains four distinct budgets:

Field Operations Bureau, the largest of the four budgets, provides general police services for the City of Kannapolis. It includes the Patrol Division and the Traffic Safety Unit. The core function of the Patrol Division is crime suppression and prevention through uniform presence and response to 911 calls for service. The Traffic Safety Unit investigates fatal, personal injury, and substantial property damage traffic crashes and addresses speeding and traffic safety complaints. The Patrol Division and Traffic Safety Unit work together as well as with other agencies to perform general traffic safety checkpoints and sobriety checkpoints.

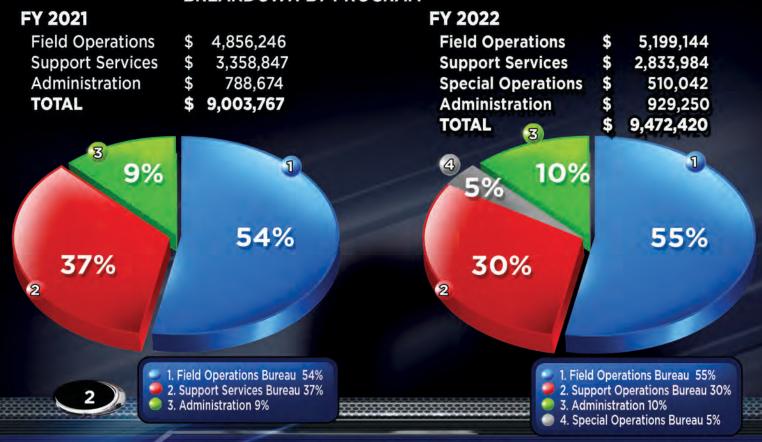
Support Services Bureau includes the operation of the E-911 Communications Center, police records management, property and evidence, criminal investigations, and vice/narcotics enforcement.

Special Operations Bureau is a newly formed bureau and created to balance responsibilities of the three Captains along with the potential expansion within the department. This bureau provides community-based services to include School Resource Officers, the D.A.R.E. program and Crime Prevention. Also included in this component are Professional Standards/Internal Affairs, the Training function and the agency's Reserve Officer Program.

Administration provides management, resource allocation, and strategic direction for the department. This component includes Accreditation.

In July of 2021, four new police officer positions were added to help accommodate for the growth in the downtown area.

BREAKDOWN BY PROGRAM



Staffing/Recruitment

Each year the Kannapolis Police Department devotes considerable time and resources to the recruitment and selection of qualified personnel. The selection process for hiring police officers is extensive. Minimum eligibility requirements are established by the North Carolina Criminal Justice Education & Training Standards Commission which certifies law enforcement officers in North Carolina.

The Kannapolis Police Department's turnover rate during the last ten years has varied from as low as 6.1% to as high as 16.7%. The ten-year average is 11.4%. During 2021, the agency hired ten individuals and had eleven leave the agency due to retirement, resignation, or other reasons. The agency continually works to recruit the best and most qualified applicants. Having a workforce that is reflective of the community it serves is a goal the Kannapolis Police Department strives continuously to attain.

The following charts represent staffing data as of 12/31/2021.

Race/Gender Distribution	Sworn	Civilian	TOTAL	Total Percent %	Sworn Percent %
White-Male	62	4	66	63,46	76.54
White-Female	6	17	23	22.12	7.41
Black-Male	9	0	9	8.65	11.11
Black Female	1	2	3	2.88	1.23
Hispanic Male	2	0	2	1.92	2.47
Hispanic Female	0	0	0	0.00	0.00
Other-Male	31	0	1	0.96	1.23
Other-Female	0	0	0	0.00	0.00
TOTALS	81	23	104	100.00	100.00

2021 STAFFING ALLOCATION

	Sworn	Civilian	Total
Administration	5	2	7
Support Services	14	22	36
Field Operations	63	1	64
Special Operations	7	0	7
GRAND TOTAL	89	25	114

City	Population	Sworn Police Staff Square			
Wake Forest	48,841	91	18		
Mooresville	50,193	96	25		
Rocky Mount	54,341	165	44		
Kannapolis	53,114	89	34		

Crime Statistics and Trends

The Kannapolis Police Department recognizes crime control as a critical mission. It is just one of the fundamental priorities of all police agencies. Community safety is essential for quality of life for citizens as well as governmental progress.

The Kannapolis Police Department participates in both state and federal crime reporting systems and statistics show the crime rate in Kannapolis continues to be significantly lower than the statewide rate. According to the most current crime statistics provided by the SBI, the statewide crime index rate is 2775.5 crimes per

100,000 persons. The crime index rate for Kannapolis is 1572, a rate which is approximately 43% lower than the statewide numbers. In 2020, the crime index total for Kannapolis increased 24% over 2019 total.

Kannapolis continues to be one of the safest cities in North Carolina. The total crime rate illustrates the stability of Kannapolis and contributes to the city's attractiveness to new business. As the revitalization of the city moves forward, the city is proving to be an ideal place to live, to work, and to play.

*Detailed crime statistics covering the entire state are available online at: http://crimereporting.ncdoj.gov

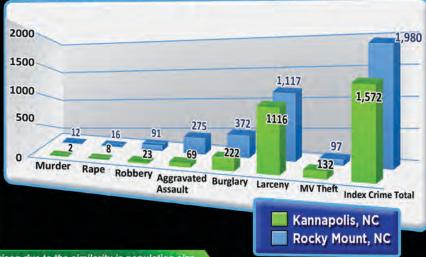
5 Year Trend - Kannapolis Violent and Property Crimes

Offense	2016	2017	2018	2019	2020	5yr Avg
Murder	1.0	0.0	2.0	1.0	2.0	1.2
Rape	15.0	5.0	14.0	20.0	8.0	12.4
Robbery	32.0	40.0	31.0	36.0	23.0	32.4
Aggravated Assault	70.0	44.0	74.0	51.0	69.0	61.6
Violent Crime	118.0	89.0	121.0	108.0	102.0	107.6
Burglary	228.0	222.0	190.0	184.0	222.0	209.2
Larceny	636.0	687.0	713.0	876.0	1,116.0	805.6
MV Theft	71.0	69.0	67.0	98.0	132.0	87,4
Property Crime	935.0	978.0	970.0	1,158.0	1,470.0	1,102.2
Index Crime Total	1,053.0	1,067.0	1,091.0	1,266.0	1,572.0	1,209.8

Violent / Property Crime - Kannapolis compared to Rocky Mount, NC

	Kannapolis, NC	Rocky Mount, NC
Murder	2	12
Rape	8	16
Robbery	23	91
Aggravated Assault	69	275
Burglary	222	372
Larceny	1,116	1,117
MV Theft	132	97
Index Crime Total	1,572	1,980

	Kannapolis, NC	Rocky Mount, NC
Sworn Police Staff	89	165
Coverage Area (Square Miles)	34	44
Officers Per 1000 Residents	1.7	3
Population	53,114	54,341



Rocky Mount, NC was chosen for comparison due to the similarity in population size



Internal Affairs Information / Citizen Complaints

One of the most important functions administered through the Office of the Chief of Police is that of internal affairs. Contemporary law enforcement agencies are complex organizations engaged in high liability activities with the corresponding need to maintain the integrity of its operations and the ethical conduct of its members. It is the policy of the Police Department to investigate complaints and allegations related to internal discipline in a manner that will assure the community of prompt corrective action in the event of employee misconduct, while at the same time protecting employees from unwarranted criticism pursuant to the proper discharge of official duties. The policy provides for the investigation of alleged or suspected violations of law or departmental policies.

Complaints may be made in person, by phone or in writing. Anonymous complaints will be accepted for investigation to the extent feasible. Citizen complaints are normally referred to the supervisor of the accused employee. When the supervisor is not on duty, the complaint is referred to the appropriate on-duty Division or Bureau Commander.

The Police Department recorded twenty-five (25) formal

complaints between January 1, 2021 and December 31, 2021. There were five (5) complaints referred to Internal Affairs. Of the five (5) internal affairs investigations during 2021, misconduct was established in three (3) cases.

The low ratio of complaints received to the tens of thousands of public contacts initiated by police department employees during 2021 indicates an extremely low frequency of complaints and an even lower frequency of sustained misconduct.

The internal affairs process also includes procedures for the routine reporting and administrative review of high liability police activities in addition to the investigation of citizen complaints. Such reviews are conducted via the agency's internal command structure as well as through oversight bodies such as the Collision Review Board. An annual analysis is conducted each year of all internal affairs matters to evaluate these internal review processes and identify any patterns or trends that indicate the need for any changes in training, equipment or departmental policy. During 2021, the following reviews were conducted:

Activity or Incident Type	2020 Reviews	2021 Reviews
Internal Affairs Investigations	4	5
Use of Force	16	15
Vehicular Pursuits	8	10
Forcible Entry into Private Residence	6	8
Collisions Involving Police Vehicles	20	24

Field Operations

Field Operations Overview

The Field Operations Division is the largest bureau of the police department. It consists of uniformed Patrol as well as the Traffic and Canine Units. The core function of the Field Operations Bureau is crime suppression and prevention through uniform presence and response to 911 calls for service.

Patrol

The Patrol Bureau operates 24 hours a day, 365 days a year. It is made up of four patrol squads that work twelve-hour shifts. Patrol handles all calls for service and proactively patrols the City of Kannapolis to deter criminal activity and ensure the overall safety of the residents. The services provided range from preliminary investigations of major crimes to problem solving complex quality of life issues.



Canine Unit

The Kannapolis Police Department's Canine Unit was established in 1999 and originally consisted of two highly trained canines. As the teams were so successful, the department now has a total of five canines. Four are used in patrol and the fifth, a bloodhound, is used primarily for tracking.

The unit is currently made up of four canine teams and each team is assigned to a Patrol Squad. Each canine team must attend a training six-week course and pass a certification before working in a patrol function. After the initial certification each canine team must certify through yearly the North Carolina Police



Work Dog Association (NCPDA). This certification ensures the integrity of the handler and canine for court purposes. During 2021, the unit had a total of 158 deployments.

Kannapolis Police Traffic Unit

The Kannapolis Police Department's Traffic Unit is a line of support that provides technical expertise to the department in the areas of accident investigation, drunk and/or impaired driving detection and arrest and the operation of speed detection RADAR and LIDAR systems. This unit investigates all serious and fatal motor vehicle accidents that occur within the city limits as well as citizen complaints of speeding vehicles, illegal parking and other traffic related issues. Our primary goal is to ensure the safety of motorists and pedestrians. Our DWI enforcement patrols work to get dangerous drivers off the streets, and our community

outreach efforts bring our officers out to speak at driver education classes, and to promote driving safety training at community events.

2021 Traffic Crashes		2021 Enforcement Data	
Property Damage / Personal Injury	1,565	565 DWI Arrests	
Fatality	7	Speeding Violations	1,385
Total Traffic Crashes	1,892	92 Seat Belt Violations	
		Child Restraint System Violations	210 56
Alcohol / Drug Related (included in total)	84	Total Enforcement Data Citations	1,838

SRT / Negotiations / Search & Rescue

Special Response Team Overview

The Kannapolis Police Department's Special Response Team (SRT) was established in 1992. Since the team's inception, it has provided a ready response to situations that are beyond the capabilities of normally equipped and trained department personnel. Officers in this unit are held to a higher standard than average police officers.

The goal of the Kannapolis SRT is to protect human life and to apprehend criminal offenders in high-risk situations. SRT officers are required to attain a level of tactical and weapons expertise that will overwhelm any threat which may arise. This increases the likelihood of safe and efficient resolutions to life-endangering operations.

The team consists of fifteen police officers, two support officers and two civilian paramedics from Cabarrus County EMS. During 2021, the team was deployed three times.



Negotiations Unit

The Kannapolis Police Department's Crisis Negotiations Unit consists of nine highly trained negotiators.

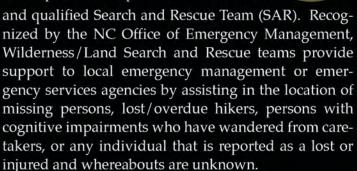


Negotiators from our agency have received specialized training from the Federal Bureau of Investigation, Texas A & M University, Institute of Police Technology and Management and the University of North Florida. They also conduct regularly scheduled training sessions in addition to training sessions held in conjunction with the tactical unit and numerous other agencies.

Negotiators work in conjunction with the tactical unit hoping to find a peaceful solution to crisis situations. They also collect vital intelligence and data that is relayed in real time to the tactical unit to aid them in preparing for a dynamic resolution to the situation.

Search and Rescue Team

Members of the Kannapolis Police Department have joined with the Kannapolis Fire Department's trained



SAR Team assistance is provided with search management, search team members, trained Wilderness SAR members, human trackers and K9 teams (utilized for tracking/training, air scent, cadaver, water search and disaster search).



Support Services

Support Services Overview

The Support Services Bureau is responsible for providing support to several other agency operations. These functions include the operation of the e911 Communications Center, Records Management, Property and Evidence Management, Felony Investigations and Vice/Narcotics enforcement. These specialized units include over thirty-five sworn and civilian personnel and are a vital piece of our overall policing operations.

Felony Investigations Overview

The Criminal Investigation Division's Felony Investigation Unit's mission is to identify, target, arrest and successfully prosecute individuals involved in criminal activity within the City of Kannapolis with a specific emphasis on felony crimes. Members of the felony investigations unit are assigned to investigate serious criminal offenses such as homicide, sexual assaults, robbery, aggravated assault, fraud, identity theft and a variety of other crimes. Members of this specialized unit receive specific detailed training in a variety of investigative techniques. To achieve this mission, investigators utilize contemporary investigative methods; pursuing investigative leads, technology and using proactive measures commensurate with North Carolina and United States law.



Also attached to Felony Investigations is criminal forensics or crime scene. The crime scene unit is manned by one investigator which supplemented by other members when needed who are trained in methods of evidence collection, photography, latent evidence and other duties associated with processing crime scenes. The crime scene investigator has the unique responsibility of being able to re-create the crime scene in criminal proceedings which may occur years after the actual offense.

VICE, Narcotics & Organized Crime

The Vice Narcotics and Organized Crime (VNOC) unit is responsible for collecting, recording, maintaining, and disseminating intelligence data on criminal initiatives within and affecting the City of Kannapolis and surrounding areas. This unit concentrates on illegal activities such as narcotics, gambling, prostitution and illegal counterfeiting trademark offenses. This is accomplished by developing informant links, undercover operations, surveillance, handling criminal intelligence data gathered by the agency and arresting narcotics offenders who engage in illegal drug transactions within our territorial jurisdiction. These offenses are not isolated to one geographical area and unit members frequently require assistance and co-operation from other law enforcement agencies as well as supplementing other agencies when needed.



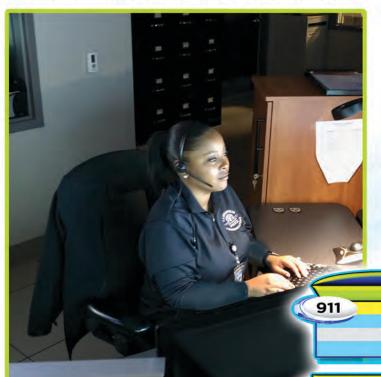


Support Services

Communications Overview

The main function of the Kannapolis Police Department's Communications Center is to satisfy the immediate informational needs of emergency first responders during their assigned operations. The center is designed to facilitate the exchange of information from the public to law enforcement, fire personnel, medical responders, and other emergency service agencies. There are many methods to ensure an accurate, efficient, and timely dissemination of

information and service calls. These procedures or actions include an enhanced 911 system and the computer aided dispatch technology used in conjunction with automatic vehicle locators and CAD2CAD. This software allows the transfer of emergency data between Kannapolis, Cabarrus County and Concord Police Communications without phone and field mobile technology.



Adm



Year	Annually	Monthly	Daily
2021	16,605	1,339	45
2020	14,868	1,239	41
2019	14,473	1,206	40
2018	14,697	1,225	41

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шт	2021	68,600	5,717	191
	2020	71,582	5,965	199
	2019	72,144	6,012	200
	2018	77,487	6,457	215

2018	2019	2020	2021
14,697	14,473	14,868	16,065
77,487	72,144	71,582	68,600
48,275	46,543	45,339	48,249
11,074	11,538	11,174	12,585
4,027	4,227	3,871	3,777
	14,697 77,487 48,275 11,074	14,697 14,473 77,487 72,144 48,275 46,543 11,074 11,538	14,697 14,473 14,868 77,487 72,144 71,582 48,275 46,543 45,339 11,074 11,538 11,174

Special Operations

Special Operations Overview

The Special Operations Bureau is responsible for community-based services which includes the School Resource Officers, the D.A.R.E. program, Public Safety Cadets, and Crime Prevention. Also included in this component are Administrative Investigations, the Training function and the agency's Reserve Officer Program.

Community Services Unit

The Community Services Unit is primarily responsible for the liaison between the Kannapolis Police Department and the Kannapolis City School System, providing officers to the school system as dedicated School Resource Officers and Drug Abuse Resistance Education (D.A.R.E.) instructors. The unit is also responsible for Community and Business Watch organizations, Public Safety Cadet advisement, Victim/Witness coordination, Crime Prevention, Recruitment and Selection, Nuisance Abatement coordination, and other proactive departmental and city-wide programs.

This unit works diligently reaching out to citizens of the community to provide education on crime prevention, child safety, and in the case of children, helping them to understand the importance of making the right decisions in life. This is accomplished through presentations conducted for civic organizations, schools, and churches. We participate in community events and partner with local businesses to educate citizens on, among other things, the importance of not driving after consuming alcohol or drugs.







Public Safety Cadets

Public Safety Cadets (PSC) is a nonprofit organization founded and managed by active duty and retired law enforcement officers and business executives who support law enforcement. PSC establishes partnerships with local, county, state and federal law enforcement

agencies and other public safety entities to provide training and practical experiences, national programs and events, and other support that will better prepare young adults to make an informed decision about a career in the public safety sector.





Officers from the Kannapolis Police Department and Cabarrus County Sheriff's Office serve as mentors and provide guidance, support, and practical vocational experiences to the cadets. The program creates a pathway for future employment in law enforcement. It also includes a leadership development academy, scholarships, mentor training, and a youth safety program. Participants will have the option to participate in national events such as the Marksmanship and Career Skills Competition.

The program is open to Kannapolis and Cabarrus County residents, age 14 to 20, who are interested in a career in public safety. For more information on Public Safety Cadets, please contact the Kannapolis Police Department at tkiser@kannapolisnc.gov or 704.920.4000.

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Beyond The Badge

Cops Target Kids for Christmas

The Kannapolis Police Department has partnered with Target to make Christmas special for dozens of children throughout the community since 2011. "Cops Target Kids for Christmas" is an opportunity for the men and women of the Kannapolis Police Department to have a significant impact on the lives of disadvantaged children within the city.

Despite the COVID-19 pandemic, the Kannapolis Police Department was able to continue this annual event and on December 14th and 16th, 2021 the children were each paired with a Police Officer for a day of fun activities which included breakfast, lunch and shopping. The children also had their picture taken with Santa.

With the outpouring of support from the business community, the Cops Target Kids for Christmas program was again a huge success and a total 52 kids each received \$400 dollars to spend and experienced a brighter Christmas.









Toys For Tots

The Kannapolis Police Department Community Services Unit (CSU) has partnered with the United States Marine Corps "Toys for Tots" Christmas program since 2013. The program was designed to identify less fortunate families to receive toys for their children at Christmas.

Families are identified by the CSU officers as well as Kannapolis City School counselors. Families are also identified through the website www.toysfortots.org where they can apply for assistance. Officers from the Community Service Unit vet these applications and make contact with the appli-

cant. Each family is provided a date and time to come to the Kannapolis Police Department and pick out toys of their choice. Each child receives 2-3 toys.

When the Kannapolis Police Department began participating in the program, 56 families were helped. In 2021, the program helped over 400 families. These are families from within Kannapolis, Rowan County and Cabarrus County areas. Kannapolis Police Department is proud to be the only law enforcement agency in the area assisting with this program.







Department Awards and Recognition

Each year, the Kannapolis Police Department presents annual service awards to recognize a sworn and civilian employee who possess an exceptional reputation for personal honesty and integrity that is beyond reproach. Recipients of these awards conduct their personal and professional lives in a manner that is consistent with the agency's codes of ethics and core values of the Department, which are Excellence, Professionalism, Integrity and Stewardship. Each recipient has a positive and direct influence on others by living their life in a manner that reflects well on themselves and their profession. The Roger Dale Carter Memorial Service award is presented to a sworn officer

displaying these characteristics while the Norma C. Howard Memorial Service award is presented to a civilian employee.

The Robert J. Eury Memorial award is presented annually to a Cabarrus County law enforcement officer with a minimum of twenty years of service for their outstanding contribution to the profession. The Veterans of Foreign Wars Post 8989 Officer of the Year award is presented annually to a law enforcement officer who is also a military veteran. The award recognizes an attitude of selfless service to others while always striving for excellence.







2021 Norma C. Howard Award Recipient Nicole Hill-Greene





21 VFW Post 8989 Officer of the Year Officer Brandon Crowe

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Lieutenant Allen H. Tomlin

Department Awards / Recognition

Certificate Recipients

NC Department of Criminal Justice Education and Training Standards Division Certificate Recipients

Advanced Law Enforcement Certificate

Christopher Howard • Alex Quigley

Jason West

Intermediate Law Enforcement Certificate

Alan Galyan • Jacob Huneycutt

Life Saving Award Recipients

Scott Crainshaw
Bryan Crim
Matthew Hoehman
James Livengood

Antonio Ramirez Colby Richardson Laura Smith Glenn Tingen

Safe Driving Award Recipients

15 Years

Christopher Hamilton

10 Years

Jennifer Mackey Dale Burris 5 Years

Bryson Nesbitt Brooke Stancil Wesley Wilson

Retirements / Accreditation

Retirements



Sergeant Jamie Beach retired on May 18, 2021 with 17 years of service to the department. His law enforcement career began in 1992 with the Rowan County Sheriff's Department. Jamie joined the Kannapolis Police Department as a Patrol Officer in 2004. During his time with

the department, he worked with the Criminal Investigation Division, the Vice Narcotics Unit and as Sergeant over the Community Services Unit. Beach enjoyed his time helping others while serving in this position and stated, "The best part of the job is bringing the community and Police Department together".

Beach was designated as Master Police Officer in 2016 and was a member of the agency's Honor Guard and Negotiator teams. He received multiple unit commendations and the Roger Dale Carter Memorial Service Award. He was also presented with a Certificate of Exemplary Performance by the NC Department of the Secretary of State and a 10-Year Safe Driving Award.

A graduate of A.L. Brown High School, he received an Associate in Applied Science in Criminal Justice Technology degree from Rowan Cabarrus Community College and also earned an Advanced Law Enforcement Certificate from the N.C. Criminal Justice Education and Training Standards Commission.

Accreditation

In order to maintain our professional edge, the Kannapolis Police Department has achieved and maintains Advanced Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). This is the highest level of law enforcement accreditation and insures professional excellence. Law Enforcement accreditation is a distinction shared by only approximately six percent of the law enforcement agencies nationwide. Maintaining this official recognition confirms our department must adhere to strict

rules and guidelines governing our policies, procedures, practices and processes. Even more, by participation in CALEA, the Kannapolis Police Department undergoes a rigorous audit to ensure compliance with all applicable standards.



ACKNOWLEDGEMENTS

The Kannapolis Police Department would like to thank the employees who contributed to this report.

For more information about the Kannapolis Police Department and any information in this report, please contact:

Kannapolis Police Department Office of the Chief of Police 704-920-4010

CITY MANAGER
Mike Legg, City Manager
Eddie Smith, Deputy City Manager

www.kannapolisnc.gov



CITY COUNCIL
M. Darrell Hinnant, Mayor
Dianne Berry
Ryan Dayvault
Jeanne Dixon
Darrell Jackson
Tom Kincaid
Doug Wilson





CONTACT US:



Non-emergency 704-920-4000 704-920-4010 Administration **Employment Opportunities** 704-920-4009 **Criminal Investigations** 704-920-4001 Vice/Narcotics 704-920-4002 Records 704-920-4129 **Community Services** 704-920-4090 **Field Operations Commander** 704-920-4049 **Support Services Commander** 704-920-4054 **Special Operations Commander** 704-920-4086 Fax 704-920-4005 **Amplified Sound Permits** 704-920-4010 **Pawn Broker and ABC Permits** 704-920-4086

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