



#### MISSION

The Kannapolis Police Department exists to serve all people within our jurisdiction with respect, fairness and dignity. We are committed to the prevention of crime and the protection of life and property; the preservation of peace, order and safety; the enforcement of laws and ordinances; and the safeguarding of constitutional guarantees.

#### VISION

The Kannapolis Police Department and the community envision a future in which all stakeholders work in partnership to achieve an improved state of economic well-being, an enhanced quality of life and a reduction of crime, social disorder, and fear of crime.

### CORE VALUES

Members of the Kannapolis Police Department embrace the established values of the City of Kannapolis: Excellence, Professionalism, Integrity, and Stewardship.

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## Message from the Chief

It is my pleasure to present this year's Kannapolis Police Department FY 2020 annual report. We continue to maintain our proactive stance in combating criminal activity and providing you a safe environment in which to live, work, and play. It is our mission to deliver high quality, efficient and consistent police services. We have been very successful due to the strong relationships we have built and sustained over the years with our citizens. One of our greatest resources continues to be our citizens. You are our eyes and ears and we need you to communicate with us. The information you provide to us is essential in our quest to maintain a low crime rate and protect our citizens.

Downtown Kannapolis is rapidly changing with the completion of a new sports entertainment venue that will bring thousands of visitors to our community. The influx of new restaurants, shops, and housing will bring new life into our downtown. We have already been planning on how to make our downtown a safe and inviting place for residents and visitors. We look forward to the positive interactions that will take place between us and our citizens.

Just like downtown, the Police Department is going through change as well. The retirement of the Chief of Police, Deputy Chief of Police, a Captain and Lieutenant over a period of four months left the department with a large gap in leadership and experience at the executive level. While impossible to replace their experience and valued leadership, it created an opportunity of upward mobility within the department to fill these roles. This would not have been possible without appropriate succession planning on their part.

We have not been immune to the COVID-19 pandemic. It required us to make certain modifications to operational procedures and protocols to safely protect our members and the public while interacting with one another. Even with these changes our members have strived to provide prompt professional law enforcement services to the community.

Our Citizens Police Academy continues to be an invaluable way to communicate with members of our community. This academy is not a lecture-based program. We provide hands on activities and full involvement by the students. We provide them with information and personal experiences that give them an inside view of our department and our officers. At the conclusion of the ten-week course participants are enlightened and feel much safer knowing the skills and dedication of our department. If you haven't signed up already, please do. The academy lasts for ten-weeks and is offered once a year.

We have hundreds of citizen contacts daily and we are very fortunate that only a small number of them become confrontational. Our officers are trained to diffuse volatile situations, not make them worse. Most of our department has received hours of training in Crisis Intervention

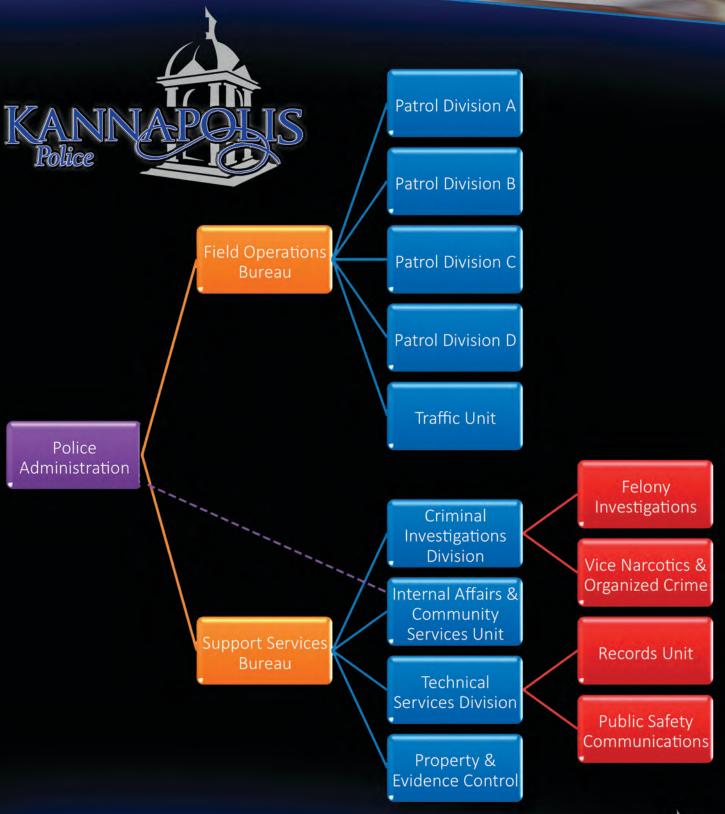
and Mental Health First Aid. We treat ALL citizens with respect even when they are not willing to accept it. We will continue to operate in a professional and respectful manner in the hopes of fostering public trust and mutual respect.

I hope our community and its leaders continue to value, encourage, and support our agency's most precious and valuable resource - the proud men and women of the Kannapolis Police Department. As you read this annual report, you will find a mere snapshot of our operations and the hard work our personnel have done during the past year to protect our community and its quality of life. They have rendered thousands of commendable and selfless acts that cannot be adequately captured or recognized by a summary report such as this. These acts, however, are reflected in the respect they have earned from our community and the pride that is so visibly apparent in the eyes and faces of those who wear the badge and stand in harm's way. Thank you for allowing us to serve you!

Terry L. Spry Interim Chief of Police



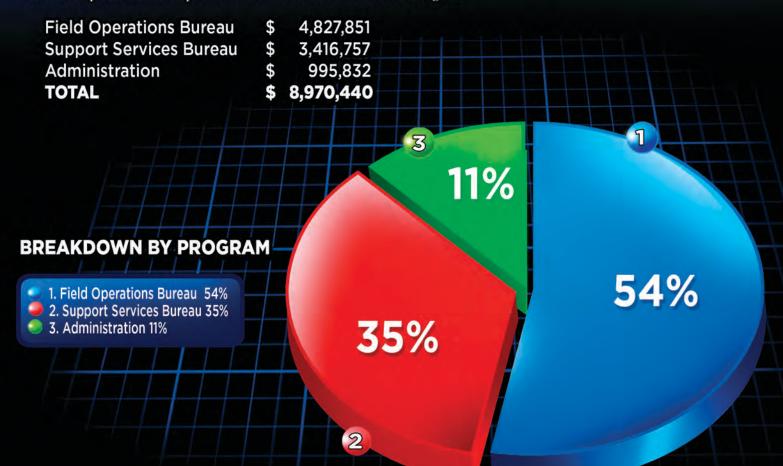
# Organizational Structure





# Fiscal/Budget Information

The Kannapolis Police Department maintains three distinct budgets:



Field Operations, the largest of the three budgets, provides general police services for the City of Kannapolis. It includes the Patrol Division and the Traffic Safety Unit. The core function of the Patrol Division is crime suppression and prevention through uniform presence and response to 911 calls for service. The Traffic Safety Unit investigates fatal, personal injury, and substantial property damage traffic crashes and also addresses speeding and traffic safety complaints. The Patrol Division and Traffic Safety Unit work together as well as with other agencies to perform general traffic safety checkpoints and sobriety checkpoints.

Support Services includes the operation of the E-911 Communications Center, police records management, property and evidence, criminal investigations, vice and narcotics enforcement, and community-based services including D.A.R.E. instructors and School Resource Officers.

Administration provides management, resource allocation, and strategic direction for the department. This component also includes Professional Standards / Internal Affairs and Accreditation.

# Staffing/Recruitment

Each year the Kannapolis Police Department devotes considerable time and resources to the recruitment and selection of qualified personnel. The selection process for hiring police officers is extensive. Minimum eligibility requirements are established by the North Carolina Criminal Justice Education & Training Standards Commission which certifies law enforcement officers in North Carolina.

During FY 2020, the agency hired eighteen individuals and had fourteen leave the agency due to retirement, resignation or other reasons. The Kannapolis Police Department's turnover rate during the last ten years has varied from as low as 6.1% and as high as 19.9%. The ten-year average is 11.5%. The agency continually works to recruit the best qualified applicants. The Kannapolis Police Department strives continuously to attain a workforce that is reflective of the community it serves.

The following charts represent staffing data as of 6/30/2020.

Page (Sangley Pietrillanties				Total	Sworn
Race/Gender Distribution	Sworn	Civilian	TOTAL	Percent %	Percent %
White-Male	64	4	68	64.76	79.01
White-Female	6	18	24	22.86	7.41
Black-Male	8	0	8	7.62	9.88
Black Female	1	2	3	2.86	1.23
Hispanic Male	1	0	1	0.95	1.23
Hispanic Female	0	0	0	0.00	0.00
Other-Male	1	0	1	0.95	1.23
Other-Female	0	0	0	0.00	0.00
TOTALS	81	24	105	100.00	100.00

#### FY 2019 STAFFING ALLOCATION

	Sworn	Civilian	Total
Administration	4	2	6
Support Services	21	22	43
Field Operations	63	1	64
GRAND TOTAL	88	25	113

City	Population	Sworn Police Staff	City Limits in Square Miles
Hickory	41,171	122	20
Wake Forest	45,629	86	19
Rocky Mount	53,922	165	44
Kannapolis	50,841	88	34



## Crime Statistics and Trends

The Kannapolis Police Department recognizes crime control as a critical mission. It is just one of the fundamental priorities of all police agencies. Community safety is essential for quality of life for citizens as well as governmental progress.

The Kannapolis Police Department participates in both state and federal crime reporting systems and statistics show the crime rate in Kannapolis continues to be significantly lower than the statewide rate. According to the most current crime statistics provided by the SBI, the statewide crime index rate is 2763.2 crimes per 100,000 persons. The crime index rate for Kannapolis is 1091, a rate which is approximately 61% lower than the statewide numbers. In 2018, the crime index total for Kannapolis increased 2.2% over 2017 total and indicated an increase of 1.8% over the 5-year average.

The five-year trend and average for total crime continues to illustrate the stability of Kannapolis and contributes to the city's attractiveness to new business. As Kannapolis is ranked among the safest cities in North Carolina, the city continues to be an ideal place to live, to work, and to play.

\*Detailed crime statistics covering the entire state are available online at: http://crimereporting.ncdoj.gov

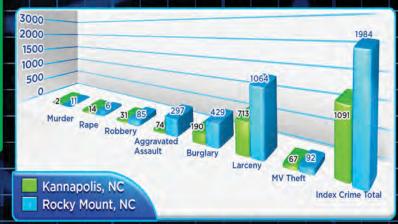
#### 5 Year Trend - Kannapolis Violent and Property Crimes

Offense	2014	2015	2016	2017	2018	5yr Avg	% Change 2018 and 5yr Avg
Murder	0	1	- 1	0	2	1	100%
Rape	6	11	15	5	14	10	40%
Robbery	26	33	32	40	31	32	-3%
Aggravated Assault	48	53	70	44	74	58	28%
Violent Crime	80	98	118	89	121	101	20%
Burglary	243	253	228	222	190	227	-16%
Larceny	641	671	636	687	713	670	6%
MV Theft	77	83	71	69	67	73	-8%
Property Crime	961	1.007	935	978	970	970	0%
Index Crime Total	1.041	1.105	1.053	1.067	1.091	1071	2%

#### Violent / Property Crime - Kannapolis compared to Rocky Mount, NC

	Kannapolis, NC	Rocky Mount, NC
Murder	2	11
Rape	14	6
Robbery	31	85
Aggravated Assault	74	297
Burglary	190	429
Larceny	713	1064
MV Theft	67	92
Index Crime Total	1091	1984

	Kannapolis, NC	Rocky Mount, NC
Sworn Police Staff	88	165
Coverage Area (Square Miles)	34	44
Officers Per 1000 Residents	1.7	3
Population	50,841	53,922



# Internal Affairs Information / Citizen Complaints

One of the most important functions administered through the Office of the Chief of Police is that of internal affairs. Contemporary law enforcement agencies are complex organizations engaged in high liability activities with the corresponding need to maintain the integrity of its operations and the ethical conduct of its members. It is the policy of the Police Department to investigate complaints and allegations related to internal discipline in a manner that will assure the community of prompt corrective action in the event of employee misconduct, while at the same time protecting employees from unwarranted criticism pursuant to the proper discharge of official duties. The policy provides for the investigation of alleged or suspected violations of law or departmental policies.

Complaints may be made in person, by phone or in writing. Anonymous complaints will be accepted for investigation to the extent feasible. Citizen complaints are normally referred to the supervisor of the accused employee. When the supervisor is not on duty, the complaint is referred to the appropriate on-duty Division or Bureau Commander.

The Police Department recorded twenty-five (25) formal complaints between July 1, 2019 and June 30, 2020. There were three (3) complaints referred to Internal Affairs. Of the three (3) internal affairs investigations during FY 2020, misconduct was established in one (1) case.

The low ratio of complaints received to the tens of thousands of public contacts initiated by police department employees during FY 2020 indicates an extremely low frequency of complaints and an even lower frequency of sustained misconduct.

The internal affairs process also includes procedures for the routine reporting and administrative review of high liability police activities in addition to the investigation of citizen complaints. Such reviews are conducted via the agency's internal command structure as well as through oversight bodies such as the Collision Review Board. An annual analysis is conducted each year of all internal affairs matters to evaluate these internal review processes and identify any patterns or trends that indicate the need for any changes in training, equipment or departmental policy. During FY 2020, the following reviews were conducted:

Activity or Incident Type	FY 2019 Reviews	FY 2020 Reviews
Internal Affairs Investigations	6	3
Use of Force	13	15
Vehicular Pursuits	5	6
Forcible Entry into Private Residence	7	9
Collisions Involving Police Vehicles	16	17



# Kannapolis Police Field Operations

### Field Operations Bureau Overview

The Field Operations Division is the largest bureau of the police department. It consists of uniformed Patrol as well as the Traffic and Canine Units. The core function of the Field Operations Bureau is crime suppression and prevention through uniform presence and response to 911 calls for service.

#### Patrol

The Patrol Bureau operates 24 hours a day, 365 days a year. It is made up of four patrol squads that work twelve- hour shifts. Patrol handles all calls for service and proactively patrols the City of Kannapolis to deter criminal activity and ensure the overall safety of the residents. The services provided range from preliminary investigations of major crimes to problem solving complex quality of life issues.





### Canine Unit

The Kannapolis Police Department's Canine Unit was established in 1999 and originally consisted of two highly trained canines. As the teams were so successful, the department now has a total of five canines. Four are used in patrol and the fifth, a bloodhound, is used primarily for tracking.

The unit is currently made up of four canine teams and each team is assigned to a Patrol Squad. Each canine team must attend a six-week training course and pass a certification before working in a patrol function. After the initial certification each canine team must certify yearly through the North Carolina Police Work Dog Association (NCPDA). This certification ensures the integrity of the handler and canine for court purposes. During FY 2020, the unit had a total of 197 deployments.

### Kannapolis Police Traffic Unit

The Kannapolis Police Department's Traffic Unit is a line of support that provides technical expertise to the department in the areas of accident investigation, drunk and/or impaired driving detection and arrest and the operation of speed detection RADAR and LIDAR systems. This unit investigates all serious and fatal motor vehicle accidents that occur within the city limits as well as citizen complaints of speeding vehicles, illegal parking and other traffic related issues. Our primary goal is to ensure the safety of motorists and pedestrians. Our DWI enforcement patrols work to get dangerous drivers off the streets, and our community outreach efforts bring our officers out to speak at driver education classes, and to promote driving safety training at community events.

FY2020 Traffic Crashes		FY2020 Enforcement Data		
Property Damage / Personal Injury	1,886	DWI Arrests	170	
Fatality	2	Speeding Violations	1,323	
Total Traffic Crashes	1,888	Seat Belt Violations	242	
		Child Restraint System Violations	53	
Alcohol / Drug Related (included in total)	64	Total Enforcement Data Citations	1,788	

# SRT / Negotiations

Since 1992, the Kannapolis Police Departments Special Response Team (SRT) has provided a ready response to situations that are beyond the capabilities of normally equipped and trained department personnel.

Officers in this unit are held to a higher standard than average police officers. They are required to attain a level of tactical and weapons expertise that will overwhelm any threat which may arise. This increases the likelihood of safe and efficient resolutions to life-endangering operations.

The team consists of thirteen police officers, two support officers and two civilian paramedics from Cabarrus County EMS. The goal of the Kannapolis SRT is to protect human life and to apprehend criminal offenders in high risk situations.



Activations



KANNAPOLIS

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### Negotiations Unit

The Kannapolis Police Department's Crisis Negotiations Unit consists of eight highly trained negotiators.

Negotiators from our agency have received specialized training from the Federal Bureau of Investigation, Texas A & M University, Institute of Police Technology and Management and the University of North Florida. They also conduct regularly scheduled training sessions in addition to training

sessions held in conjunction with the tactical unit and numerous other agencies.

Negotiators work in conjunction with the tactical unit hoping to find a peaceful solution to crisis situations. They also collect vital intelligence and data that is relayed in real time to the tactical unit to aid them in preparing for a dynamic resolution to the situation.

## Support Services

### Support Services Overview

The Support Services Bureau is responsible for specialized services to provide support to the remainder of other agency operations. These functions include the operation of the e911 Communications Center, Records Management, Property and Evidence Management, Felony Investigations, Vice and Narcotics enforcement, Administrative Investigations, and Community-based services to include D.A.R.E. and School Resource Officers and Crime Prevention. These specialized units include over forty sworn and civilian personnel and are a vital piece of our overall policing operations.

### Support Services Felony Investigations Overview

The Criminal Investigation Division's Felony Investigation Unit's mission is to identify, target, arrest and successfully prosecute individuals involved in criminal activity within the City of Kannapolis with a specific emphasis on felony crimes. Members of the felony investigations unit are assigned to investigate serious criminal offenses such as homicide, sexual assaults, robbery, aggravated assault, fraud, identity theft and a variety of other crimes. Members of this specialized unit receive specific detailed training in a variety of investigative techniques. To achieve this mission, investigators utilize contemporary investigative methods; pursuing investigative leads, technology and using proactive measures commensurate with North Carolina and United States law.

Also attached to Felony Investigations is criminal forensics or crime scene. The crime scene unit is manned by one investigator which is supplemented by other members when needed who are trained in methods of evidence collection, photography, latent evidence and other duties associated with processing crime scenes. The crime scene investigator has the unique responsibility of being able to re-create the crime scene in criminal proceedings which may occur years after the actual offense.



### Support Services VICE, Narcotics and Organized Crime



The Vice Narcotics and Organized Crime (VNOC) unit is responsible for collecting, recording, maintaining, and disseminating intelligence data on criminal initiatives within and affecting the City of Kannapolis and surrounding areas. This unit concentrates on illegal activities such as narcotics, gambling, prostitution and illegal counterfeiting trademark offenses. This is accomplished by developing informant links, undercover operations, surveillance, handling criminal intelligence data gathered by the agency and arresting narcotics offenders who engage in illegal drug transactions within our territorial jurisdiction. These offenses are not isolated to one geographical area and unit members frequently require assistance and co-operation from other law enforcement agencies as well as supplementing other agencies when needed.

## Support Services

### Support Services Community Services Overview

The Community Services Unit is primarily responsible for the liaison between the Kannapolis Police Department and the Kannapolis City School System, providing officers to the school system as dedicated School Resource Officers, Drug Abuse Resistance Education (D.A.R.E.) instructors and Gang Resistance Education and Training (GREAT) instructors. The unit is also responsible for Community and Business Watch organizations, Explorer Post advisement, Victim/Witness coordination, Crime Prevention, Recruitment and Selection, Nuisance Abatement coordination, and other proactive departmental and city wide programs.



This unit works diligently to reach out to citizens of the community to provide education on crime prevention, child safety, and in the case of children, helping them to understand the importance of making the right decisions in life. This is accomplished through presentations conducted for civic organizations, schools, and churches. We participate in community events and partner with local businesses to educate citizens on, among other things, the importance of not driving after consuming alcohol or drugs.



### Support Service Communications Overview

The main function of the Kannapolis Police Department's Communications Center is to satisfy the immediate informational needs of emergency first responders in the course of their assigned operations. The center is designed to facilitate the exchange of information from the public to law enforcement, fire personnel, medical responders and other emergency service agencies. There are many methods to ensure an accurate, efficient and timely dissemination of information and service calls. These procedures or actions include an enhanced 911 system and the computer aided dispatch technology used in conjunction with automatic vehicle locators and CAD2CAD. This software allows the transfer of emergency data between Kannapolis, Cabarrus County and Concord Police Communications without phone and field mobile technology.

	Year	Annually	Monthly	Daily	and the same	
911	2020	14,598	1,217	41		
	2019	14,777	1,231	41		
	2018	14,562	1,214	40		K2:
1	2017	14,674	1,223	40		
	2016	15,116	1,259	41		1 - 150
ALC: NO.	1277			17.0		K
Admin	2020	70,202	5,850	195		
	2019	74,575	6,215	207		
7	2018	79,070	6,589	220		
	2017	80,897	6,741	222		The second second
	2016	84,066	7,005	230	_ \	
					-	

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	2016	2017	2018	2019	2020
e911 Transactions	15,116	14,674	14,562	14,777	14,958
Admin Phone Transactions	84,066	80,897	79,070	74,575	70,202
Law CAD Calls for Service	47,228	48,392	49,376	46,140	45,303
Fire CAD Calls for Service	9,071	10,538	10,351	11,523	10,992
Other CAD Calls for Service	3,851	4,568	4,167	4,854	4,462

# Beyond The Badge

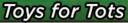
### Cops Target Kids for Christmas

since 2011, the Kannapolis Police Department has partnered with Target to make Christmas special for dozens of children throughout the community. "Cops Target Kids for Christmas" is an opportunity for the mentand women of the Kannapolis Police Department to have a significant impact on the lives of disadvantaged children within the city.

On December 17th and 19th, 2019 each child was paired with a Police Officer for a day of fun activities which included breakfast, lunch and shopping. The children also had their picture taken with Santa.

With the outpouring of support from the business community, the Cops Target Kids for Christmas program was again a huge success and a total 50 kids each received \$400 dollars to spend and experienced a brighter Christmas.













Since 2013, the Kannapolis Police Department Community Services Unit (CSU) has partnered with the United States Marine Corps "Toys for Tots" Christmas program. The program was designed to identify less fortunate families to receive toys for their children at Christmas.

Families are identified by the CSU officers as well as Kannapolis City School counselors. Families are also identified through the website www.toysfortots.org where they can apply for assistance. Officers from the Community Service Unit vet these applications and make contact with the applicant. Each family is provided a date and time to come to the Kannapolis Police Department and pick out toys of their choice. Each child receives 2 – 3 toys.

When the Kannapolis Police Department began participating in the program, 56 families were helped. In 2019, the program helped over 350 families. These are families from within Kannapolis, Rowan County and Cabarrus County areas. Kannapolis Police Department is proud to be the only law enforcement agency in the area assisting with this program.

## Department Awards and Recognition

Each year, the Kannapolis Police Department presents annual service awards to recognize a sworn and civilian employee who possess an exceptional reputation for personal honesty and integrity that is beyond reproach. Recipients of these awards conduct their personal and professional lives in a manner that is consistent with the agency's codes of ethics and core values of the Department, which are Excellence, Professionalism, Integrity and Stewardship. Each recipient has a positive and direct influence on others by living their life in a manner that reflects well on themselves and their profession. The Roger Dale Carter Memorial Service award is presented to a sworn officer displaying these characteristics while the Norma C. Howard Memorial Service award is presented to a civilian employee. The Police Star is the department's second highest award and is presented for meritorious action above and beyond the call of duty.



2020 Roger Dale Carter Award Recipient Officer Donald Newton



2020 Norma C. Howard Award Recipient Communications Shift Supervisor Heather Clay



### Life Saving Award Recipients

Russell Miller Norman Hill John Cramer Jacob Huneycutt

Zack Johnson Keith Benfield (2) Wesley Wilson Brent Rowland

## Safe Driving Award Recipients

20 Year Travis Furr 15 Years
Tim Lafferty
Brent Rowland
Daniel Wallace

10 Years
Jamie Beach
Chris Fisher
Jason Hinson
David Zienka

### **Certificate Recipients**

NC Department of Criminal Justice Education and Training Standards Division Certificate Recipients

Advanced Certificate
Cory Kluttz

Intermediate Certificate
Arthur Reid
Caleb Jackson
Jason West

North Carolina Justice Academy Traffic Enforcement and Investigations Certificate

Keith Benfield Dale Burris

5 Years

Dale Burris Robert Carson Scott Crainshaw Nick Corn Chris Hill Jennifer Hyatt Travis Kiser Cory Kluttz Jamie Livengood Jeremy Page Justin Smith

Laura Smith Brandon Wagner Brett Wilhelm

## Retirements



Patrol Officer Scott C. Boggs Retired 7/3/2019 Years of Service: 22



Captain Patrick N. Patty Retired 10/22/2019 Years of Service: 26



Deputy Chief of Police Terry L. Clanton Retired 11/22/2019 Years of Service: 36



Chief of Police James W. Chavis Retired 12/27/2019 Years of Service: 37



Lieutenant Joseph P. Yurco Retired 1/30/2020 Years of Service: 15



Patrol Officer Russell W. Miller Retired 6/26/2020 Years of Service: 7

### Accreditation

In order to maintain our professional edge, the Kannapolis Police Department has achieved and maintains Advanced Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). This is the highest level of law enforcement accreditation and insures professional excellence. Law Enforcement accreditation is a distinction shared by only approximately six percent of the law enforcement agencies nationwide. Consequently, maintaining this official recognition confirms our department must adhere to strict rules and guidelines governing our policies, procedures, practices and processes. Even more, by participation in CALEA, the Kannapolis Police Department undergoes a rigorous audit to ensure compliance with all applicable standards.



## **ACKNOWLEDGEMENTS**

The Kannapolis Police Department would like to thank the employees who contributed to this report.

For more information about the Kannapolis Police Department and any information in this report, please contact:

Kannapolis Police Department
Office of the Chief of Police
704-920-4010

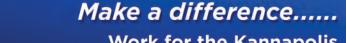
CITY MANAGER
Mike Legg, City Manager
Eddie Smith, Deputy City Manager

www.kannapolisnc.gov

CITY COUNCIL
M. Darrell Hinnant, Mayor
Van Rowell, Mayor Pro-Tem
Doug Wilson
Dianne Berry
Ryan Dayvault
Tom Kincaid
Darrell Jackson

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Records	704-920-4129
Community Services	704-920-4052
Field Operations Commander	704-920-4023
Support Services Commander	704-920-4012
Fax	704-920-4005
Amplified Sound Permits	704-920-4010
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