ANNUAL REPORT F12021





KANNAPOLIS POLICE DEPARTMENT



MISSION

The Kannapolis Police Department exists to serve all people within our jurisdiction with respect, fairness and dignity. We are committed to the prevention of crime and the protection of life and property; the preservation of peace, order and safety; the enforcement of laws and ordinances; and the safeguarding of constitutional guarantees.

▼ VISION

The Kannapolis Police Department and the community envision a future in which all stakeholders work in partnership to achieve an improved state of economic well-being, an enhanced quality of life and a reduction of crime, social disorder, and fear of crime.

CORE VALUES

Members of the Kannapolis Police Department embrace the established values of the City of Kannapolis: Excellence, Professionalism, Integrity, and Stewardship.

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Message from the Chief

It is my pleasure to present this year's Kannapolis Police Department FY 2021 annual report. We continue to maintain our proactive stance in combating criminal activity and providing you a safe environment in which to live, work, and play. It is our mission to deliver high quality, efficient and consistent police services. We have been very successful due to the strong relationships we have built and sustained over the years with our citizens. One of our greatest resources continues to be our citizens. You are our eyes and ears and we need you to communicate with us. The information you provide is essential in our quest to maintain a low crime rate and protect our community.

Downtown Kannapolis is rapidly changing with the completion of a new sports entertainment venue and has brought thousands of visitors to our community with the start of baseball season. The opening of new restaurants, shops, and housing has brought new life into our downtown as well. Plans to make our downtown a safe and inviting place for residents and visitors have been in place for some time. We will continue to evaluate these plans to ensure positive interactions are taking place within our community.

Just like downtown, the Police Department is going through change as well. With the retirement of the Chief of Police, Deputy Chief of Police, a Captain and Lieutenant it left the department with a large gap in leadership and experience at the executive level. While impossible to replace their experience and valued leadership, it created an opportunity of upward mobility within the department to fill these roles. This would not have been possible without appropriate succession planning on their part.

We have not been immune to the COVID-19 pandemic. It required us to make certain modifications to operational procedures and protocols to safely protect our members and the public while interacting with one another. Even with these changes, our members have strived to provide prompt professional law enforcement services to the community.

Our Citizens Police Academy continues to be an invaluable way to communicate with members of our community. This academy is not a lecture-based program. We provide hands on activities and full involvement by the participants. We provide them with information and personal experiences that give them an inside view of our department and our officers. The academy lasts for ten-weeks and is offered once a year. At the conclusion of the ten-week course participants are enlightened and feel much safer knowing the skills

and dedication of our department. I was especially pleased to complete this year's Academy despite the challenges COVID-19 created. This would not have been possible without the determination and dedication of our instructors and class participants. If you haven't signed up for our Citizen's Academy, please take advantage of this opportunity.

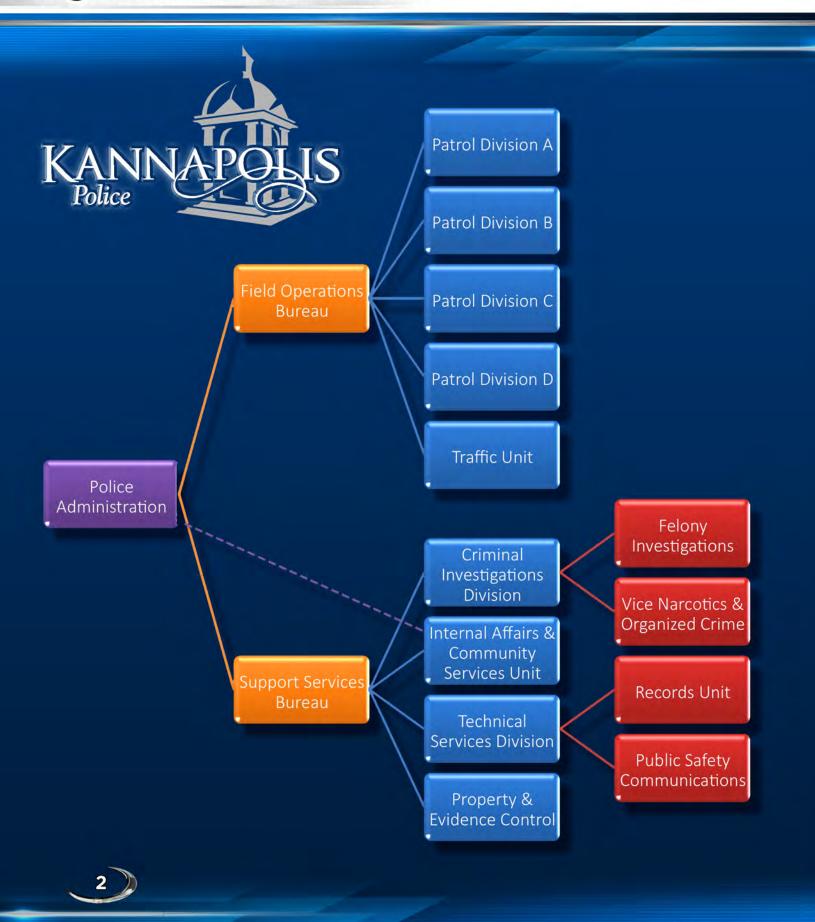
We have hundreds of citizen contacts daily and we are very fortunate that only a small number of them become confrontational. Our officers are trained to diffuse volatile situations, not make them worse. Most of our department has received hours of training in Crisis Intervention and Mental Health First Aid. We treat all citizens with respect even when they are not willing to accept it. We will continue to operate in a professional and respectful manner in the hopes of fostering public trust and mutual respect.

I hope our community and its leaders continue to value, encourage, and support our agency's most precious and valuable resource - the proud men and women of the Kannapolis Police Department. As you read this annual report, you will find a mere snapshot of our operations and the hard work our personnel have done during the past year to protect our community and its quality of life. They have rendered thousands of commendable and selfless acts that cannot be adequately captured or recognized by a summary report such as this. These acts, however, are reflected in the respect they have earned from our community and the pride that is so visibly apparent in the eyes and faces of those who wear the badge and stand in harm's way. Thank you for allowing us to serve you!

Terry L. Spry Chief of Police



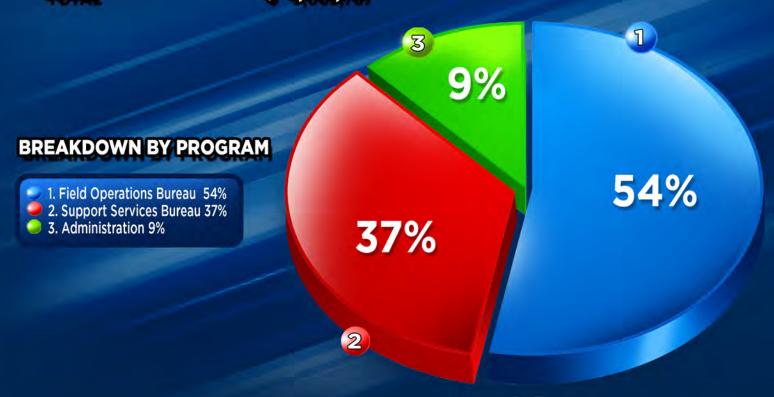
Organizational Structure



Fiscal/Budget Information

The Kannapolis Police Department maintains three distinct budgets:

Field Operations Bureau \$ 4,856,246 Support Services Bureau \$ 3,358,847 Administration \$ 788,674 TOTAL \$ 9,003,767



Field Operations, the largest of the three budgets, provides general police services for the City of Kannapolis. It includes the Patrol Division and the Traffic Safety Unit. The core function of the Patrol Division is crime suppression and prevention through uniform presence and response to 911 calls for service. The Traffic Safety Unit investigates fatal, personal injury, and substantial property damage traffic crashes and also addresses speeding and traffic safety complaints. The Patrol Division and Traffic Safety Unit work together as well as with other agencies to perform general traffic safety checkpoints and sobriety checkpoints.

Support Services includes the operation of the E-911 Communications Center, police records management, property and evidence, criminal investigations, vice and narcotics enforcement, and community-based services including D.A.R.E. instructors and School Resource Officers.

Administration provides management, resource allocation, and strategic direction for the department. This component also includes Professional Standards / Internal Affairs and Accreditation.

Staffing/Recruitment

Each year the Kannapolis Police Department devotes considerable time and resources to the recruitment and selection of qualified personnel. The selection process for hiring police officers is extensive. Minimum eligibility requirements are established by the North Carolina Criminal Justice Education & Training Standards Commission which certifies law enforcement officers in North Carolina.

The Kannapolis Police Department's turnover rate during

the last ten years has varied from as low as 6.1% to as high as 16.75%. The ten-year average is 11%. During FY 2021, the agency hired ten individuals and had eight leave the agency due to retirement, resignation, or other reasons. The agency continually works to recruit the best and most qualified applicants. Having a workforce that is reflective of the community it serves is a goal the Kannapolis Police Department strives continuously to attain.

The following charts represent staffing data as of 6/30/2021.

Dans (Camelon Distribution				Total	Sworn
Race/Gender Distribution	Sworn	Civilian	TOTAL	Percent %	Percent %
White-Male	64	4	68	64.15	78.05
White-Female	6	18	24	22.64	7.32
Black-Male	8	0	8	7.55	9.76
Black Female	1	2	3	2.83	1.22
Hispanic Male	2	0	2	1.89	2.44
Hispanic Female	0	0	0	0.00	0.00
Other-Male	1	0	1	0.94	1.22
Other-Female	0	0	0	0.00	0.00
TOTALS	82	24	106	100.00	100.00

FY 2021 STAFFING ALLOCATION

	Sworn	Civilian	Total
Administration	5	2	7
Support Services	20	22	42
Field Operations	64	1	65
GRAND TOTAL	89	25	114

City	Population	Sworn Police Staff	City Limits in Square Miles 40	
Huntersville	58,098	102		
Burlington	55,996	139	21.3	
Wilson	50,651	126	30	
Kannapolis	50,841	88	34	

Crime Statistics and Trends

The Kannapolis Police Department recognizes crime control as a critical mission. It is just one of the fundamental priorities of all police agencies. Community safety is essential for quality of life for citizens as well as governmental progress.

The Kannapolis Police Department participates in both state and federal crime reporting systems and statistics show the crime rate in Kannapolis continues to be significantly lower than the statewide rate. According to the most current crime statistics provided by the SBI, the statewide crime index rate is 2909.2 crimes per

100,000 persons. The crime index rate for Kannapolis is 1266, a rate which is approximately 56% lower than the statewide numbers. In 2019, the crime index total for Kannapolis increased 16% over 2018 total.

Kannapolis continues to be one of the safest cities in North Carolina. The total crime rate illustrates the stability of Kannapolis and contributes to the city's attractiveness to new business. As the revitalization of the city moves forward, the city is proving to be an ideal place to live, to work, and to play.

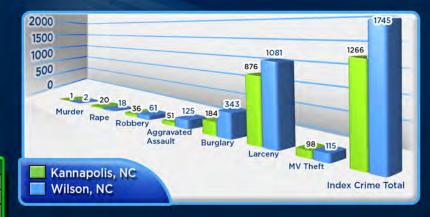
5 Year Trend - Kannapolis Violent and Property Crimes

Offense	2015	2016	2017	2018	2019	5yr Avg
Murder	1	1	0	2	1	1
Rape	11	15	5	14	20	13
Robbery	33	32	40	31	36	34
Aggravated Assault	53	70	44	74	51	58
Violent Crime	98	118	89	121	108	107
Burglary	253	228	222	190	184	215
Larceny	671	636	687	713	876	717
MV Theft	83	71	69	67	98	78
Property Crime	1,007	935	978	970	1,158	1,010
Index Crime Total	1,105	1,053	1,067	1,091	1,266	1,116

Violent / Property Crime - Kannapolis compared to Wilson, NC

	Kannapolis, NC	Wilson, NC
Murder	1	2
Rape	20	18
Robbery	36	61
Aggravated Assault	51	125
Burglary	184	343
Larceny	876	1,081
MV Theft	98	115
Index Crime Total	1,266	1,745

	Kannapolis, NC	Wilson, NC
Sworn Police Staff	89	126
Coverage Area (Square Miles)	34	30
Officers Per 1000 Residents	1.8	2.5
Population	50,841	50,651



Wilson, NC was chosen for comparison due to the similarity in population size.

^{*}Detailed crime statistics covering the entire state are available online at: http://crimereporting.ncdoj.gov

Internal Affairs Information / Citizen Complaints

One of the most important functions administered through the Office of the Chief of Police is that of internal affairs. Contemporary law enforcement agencies are complex organizations engaged in high liability activities with the corresponding need to maintain the integrity of its operations and the ethical conduct of its members. It is the policy of the Police Department to investigate complaints and allegations related to internal discipline in a manner that will assure the community of prompt corrective action in the event of employee misconduct, while at the same time protecting employees from unwarranted criticism pursuant to the proper discharge of official duties. The policy provides for the investigation of alleged or suspected violations of law or departmental policies.

Complaints may be made in person, by phone or in writing. Anonymous complaints will be accepted for investigation to the extent feasible. Citizen complaints are normally referred to the supervisor of the accused employee. When the supervisor is not on duty, the complaint is referred to the appropriate on-duty Division or Bureau Commander.

The Police Department recorded twenty-six (26) formal

complaints between July 1, 2020 and June 30, 2021. There were five (5) complaints referred to Internal Affairs. Of the five (5) internal affairs investigations during FY 2021, misconduct was established in four (4) cases.

The low ratio of complaints received to the tens of thousands of public contacts initiated by police department employees during FY 2021 indicates an extremely low frequency of complaints and an even lower frequency of sustained misconduct.

The internal affairs process also includes procedures for the routine reporting and administrative review of high liability police activities in addition to the investigation of citizen complaints. Such reviews are conducted via the agency's internal command structure as well as through oversight bodies such as the Collision Review Board. An annual analysis is conducted each year of all internal affairs matters to evaluate these internal review processes and identify any patterns or trends that indicate the need for any changes in training, equipment or departmental policy. During FY 2021, the following reviews were conducted:

Activity or Incident Type	FY 2020 Reviews	FY 2021 Reviews
Internal Affairs Investigations	3	5
Use of Force	15	20
Vehicular Pursuits	6	8
Forcible Entry into Private Residence	9	9
Collisions Involving Police Vehicles	17	17

Kannapolis Police Field Operations

Field Operations Overview

The Field Operations Division is the largest bureau of the police department. It consists of uniformed Patrol as well as the Traffic and Canine Units. The core function of the Field Operations Bureau is crime suppression and prevention through uniform presence and response to 911 calls for service

Patrol

The Patrol Bureau operates 24 hours a day, 365 days a year. It is made up of four patrol squads that work twelve-hour shifts. Patrol handles all calls for service and proactively patrols the City of Kannapolis to deter criminal activity and ensure the overall safety of the residents. The services provided range from preliminary investigations of major crimes to problem solving complex quality of life issues.



Canine Unit

The Kannapolis Police Department's Canine Unit was established in 1999 and originally consisted of two highly trained canines. As the teams were so successful, the department now has a total of five canines. Four are used in patrol and the fifth, a bloodhound, is used primarily for tracking.



The unit is currently made up of four canine teams and each team is assigned to a Patrol Squad. Each canine team must attend a six-week training course and pass a certification before working in a patrol function. After the initial certification each canine team must certify yearly through the North Carolina Police Work Dog Association (NCPDA). This certification ensures the integrity of the handler and canine for court purposes. During FY 2021, the unit had a total of 198 deployments.

Kannapolis Police Traffic Unit

The Kannapolis Police Department's Traffic Unit is a line of support that provides technical expertise to the department in the areas of accident investigation, drunk and/or impaired driving detection and arrest and the operation of speed detection RADAR and LIDAR systems. This unit investigates all serious and fatal motor vehicle accidents that occur within the city limits as well as citizen complaints of speeding vehicles, illegal parking and other traffic related issues. Our primary goal is to ensure the safety of motorists and pedestrians. Our DWI enforcement patrols work to get dangerous drivers off the streets, and our community outreach efforts bring our officers out to speak at driver education classes, and to promote driving safety training at community events.



SRT / Negotiations

Special Response Team Overview

The Kannapolis Police Department's Special Response Team (SRT) was established in 1992. Since the team's inception, it has provided a ready response to situations that are beyond the capabilities of normally equipped and trained department personnel. Officers in this unit are held to a higher standard than average police officers.

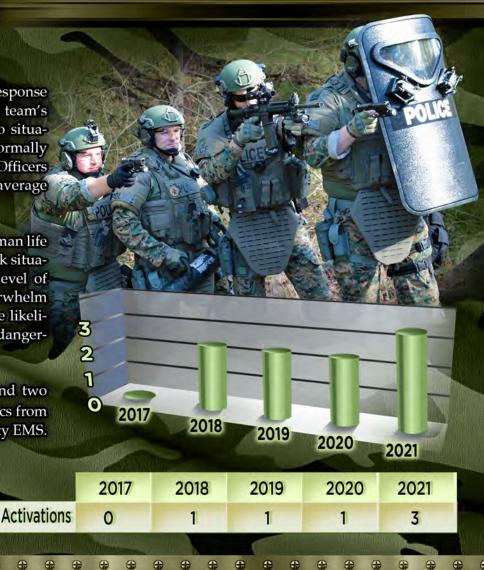
The goal of the Kannapolis SRT is to protect human life and to apprehend criminal offenders in high risk situations. SRT officers are required to attain a level of tactical and weapons expertise that will overwhelm any threat which may arise. This increases the likelihood of safe and efficient resolutions to life-endangering operations.

The team consists of fifteen police officers, and two civilian paramedics from Cabarrus County EMS.



Si vis pacem, para bellum

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Negotiations Unit

The Kannapolis Police Department's Crisis Negotiations Unit consists of nine highly trained negotiators.

Negotiators from our agency have received specialized training from the Federal Bureau of Investigation, Texas A & M University, Institute of Police Technology and Management and the University of North Florida. They also conduct regularly scheduled training sessions in addition to training sessions held in conjunction with the tactical unit and numerous other agencies.

Negotiators work in conjunction with the tactical unit hoping to find a peaceful solution to crisis situations. They also collect vital intelligence and data that is relayed in real time to the tactical unit to aid them in preparing for a dynamic resolution to the situation.

Support Services

Support Services Overview

The Support Services Bureau is responsible for specialized services to provide support to the remainder of other agency operations. These functions include the operation of the e911 Communications Center, Records Management, Property and Evidence Management, Felony Investigations, Vice and Narcotics enforcement, Administrative Investigations, and Community-based services to include D.A.R.E. and School Resource Officers and Crime Prevention. These specialized units include over forty sworn and civilian personnel and are a vital piece of our overall policing operations.

Felony Investigations

The Criminal Investigation Division's Felony Investigation Unit's mission is to identify, target, arrest and prosecute individuals involved successfully criminal activity within the City of Kannapolis with a specific emphasis on felony crimes. Members of the felony investigations unit are assigned to investigate serious criminal offenses such as homicide, sexual assaults, robbery, aggravated assault, fraud, identity theft and a variety of other crimes. Members of this specialized unit receive specific detailed training in a variety of investigative techniques. To achieve this mission, investigators utilize contemporary investigative methods; pursuing investigative leads, technology and using proactive measures commensurate with North Carolina and United States law.

Also attached to Felony Investigations is criminal forensics or crime scene. The crime scene unit is manned by one investigator which is supplemented by

other members when needed who are trained in methods of evidence collection, photography, latent evidence and other duties associated with processing crime scenes. The crime scene investigator has the unique responsibility of being able to re-create the crime scene in criminal proceedings which may occur years after the actual offense.



VICE, Narcotics and Organized

The Vice Narcotics and Organized Crime (VNOC) unit is responsible for collecting, recording, maintaining, and disseminating intelligence data on criminal initiatives within and affecting the City of Kannapolis and surrounding areas. This unit concentrates on illegal activities such as narcotics, gambling, prostitution and illegal counterfeiting trademark offenses. This is accomplished by developing informant links, undercover operations, surveillance, handling criminal intelligence data gathered by the agency and arresting narcotics offenders who engage in illegal drug transactions within our territorial jurisdiction. These offenses are not isolated to one geographical area and unit members frequently require assistance and co-operation from other law enforcement agencies as well as supplementing other agencies when needed.







Support Services

Community Services Overview

The Community Services Unit is primarily responsible for the liaison between the Kannapolis Police Department and the Kannapolis City School System, providing officers to the school system as dedicated School Resource Officers, Drug Abuse Resistance Education (D.A.R.E.) instructors and Gang Resistance Education and Training (GREAT) instructors. The unit is also responsible for Community and Business Watch organizations, Explorer Post advisement, Victim/Witness coordination, Crime Prevention, Recruitment and Selection, Nuisance Abatement coordination, and other proactive departmental and city wide programs.

This unit works diligently to reach out to citizens of the community to provide education on crime prevention, child safety, and in the case of children, helping them to understand the importance of making the right decisions in life. This is accomplished through presenta-

tions conducted for civic organizations, schools, and churches. We participate in community events and partner with local businesses to educate citizens on, among other things, the importance of not driving after consuming alcohol or drugs.





Communications Overview

The main function of the Kannapolis Police Department's Communications Center is to satisfy the immediate informational needs of emergency first responders in the course of their assigned operations. The center is designed to facilitate the exchange of information from the public to law enforcement, fire personnel, medical responders and other emergency

service agencies. There are many methods to ensure an accurate, efficient and timely dissemination of information and service calls. These procedures or actions include an enhanced 911 system and the computer aided dispatch technology used in conjunction with automatic vehicle locators and CAD2CAD. This software allows the transfer of emergency data between Kannapolis, Cabarrus County and Concord Police Communications without phone and field mobile technology.

	Year	Annually	Monthly	Daily
911	2021	15,164	1,263	41
	2020	14,598	1,217	41
	2019	14,777	1,231	41
	2018	14,562	1,214	40
	2017	14,674	1,223	40
Admin	2021	71,248	5,937	195
	2020	70,202	5,850	195
	2019	74,575	6,215	207

6,589

220

	2017	2018	2019	2020	2021
e911 Transactions	14,674	14,562	14,777	14,958	15,164
Admin Phone Transactions	80,897	79,070	74,575	70,202	71,248
Law CAD Calls for Service	48,392	49,376	46,140	45,303	47,550
Fire CAD Calls for Service	10,538	10,351	11,523	10,992	11,794
Other CAD Calls for Service	4.568	4.167	4.854	4,462	4.279

79,070

2018



Beyond The Badge

Cops Target Kilds for Christmas

The Kannapolis Police Department has partnered with Target to make Christmas special for dozens of children throughout the community since 2011. "Cops Target Kids for Christmas" is an opportunity for the men and women of the Kannapolis Police Department to have a significant impact on the lives of disadvantaged children within the city.

Despite the COVID-19 pandemic, the Kannapolis Police Department was able to continue this annual event and on December 8th and 10th, 2020 the children were each paired with a Police Officer for a day of fun activities which included breakfast, lunch and shopping. The children also had their picture taken with Santa.





Search and Rescue Team

Members of the Kannapolis Police Department have joined with the Kannapolis Fire Department's trained

and qualified Search and Rescue Team (SAR). Recognized by the NC Office of Emergency Management, Wilderness/Land Search and Rescue teams provide support to local emergency management or emergency services agencies by assisting in the location of missing persons, lost/overdue hikers, persons with

cognitive impairments who have wandered from caretakers, or any individual that is reported as lost or injured and whereabouts are unknown.

SAR Team assistance is provided with search management, search team members, trained Wilderness SAR

members, human trackers and K9 teams (utilized for tracking/training, air scent, cadaver, water search and disaster search).







Toys for Tots

The Kannapolis Police Department Community Services Unit (CSU) has partnered with the United States Marine Corps "Toys for Tots" Christmas program since 2013. The program was designed to identify less fortunate families to receive toys for their children at Christmas.



Families are identified by the CSU officers as well as Kannapolis City School counselors. Families are also identified through the website www.toysfortots.org where they can apply for assistance. Officers f rom the Community Service Unit vet these applications and make contact with the applicant. Each family is provided a date and time to come to the Kannapolis Police Department and pick out toys of their choice. Each child receives 2-3 toys.

When the Kannapolis Police Department began participating in the program, 56 families were helped. In 2020, the program helped over 400 families. These are families from within Kannapolis, Rowan County and Cabarrus County areas. Kannapolis Police Department is proud to be the only law enforcement agency in the area assisting with this program.



Department Awards and Recognition

The Kannapolis Police Department is committed to the recognition of police officers, civilian employees, and members of the public whose actions, conduct or service represent an exemplary contribution to the mission of the agency or which reflect a high degree of professional excellence. The Robert J. Eury Memorial award is presented annually to a Cabarrus County law

enforcement officer with a minimum of twenty years of service for their outstanding contribution to the profession. The Veterans of Foreign Wars Post 8989 Officer of the Year award is presented annually to a law enforcement officer who is also a military veteran. The award recognizes an attitude of selfless service to others while always striving for excellence.





2021 VFW Post 8989 Officer of the Year Officer B. Chase Crowe

Certificate Recipients

NC Department of Criminal Justice Education and Training Standards Division Certificate Recipients

Advanced Law Enforcement Certificate

Nicholas Corn Jeffrey Gaydos Dale Burris Joseph Galyan

Intermediate Law Enforcement Certificate

Alan Galyan

Life Saving Award Recipients

Nijah Armstrong Scott Crainshaw James Livengood Laura Smith Glenn Tingen



Safe Driving Award Recipients

10 Years 5 Years
Jennifer Mackey Bryson Nesbitt
Laura Smith



Retirements



Sergeant Jamie Beach retired on May 18, 2021 with 17 years of service to the department. He began his law enforcement career in 1992 with the Rowan County Sheriff's Department. During his time there he worked in the Detention Center, as a patrol officer and as a detective.

Jamie joined the Kannapolis Police Department as a

Patrol Officer in 2004. In 2005 he transferred to the Criminal Investigation Division as a Felony Investigator and was later reassigned to the Vice Narcotics Unit. He was a member of the agency's Honor Guard Team and a Negotiator for the agency's SRT (Special Response Team). Beach was designated as Master Police Officer in 2016. He was also promoted in 2016 as the Sergeant over Community Service and School Resource. Beach enjoyed his time helping others while serving in this position and stated "The best part of the job is bringing the community and Police Department together".

He received a Unit Commendation with the Vice Narcotics Unit, a Unit Commendation with the Felony Investigations Unit, a Class "A" Commendation, and the Roger Dale Carter Memorial Service Award all in 2016. He was also presented with a Certificate of Exemplary Performance by the North Carolina Department of the Secretary of State and a 10-Year Safe Driving Award.

Beach graduated from A.L. Brown High School and received an Associate in Applied Science in Criminal Justice Technology degree from Rowan Cabarrus Community College. He also earned an Advanced Law Enforcement Certificate from the N.C. Criminal Justice Education and Training Standards Commission and during his service to the department he completed 2785 hours of professional training.

Accreditation

In order to maintain our professional edge, the Kannapolis Police Department has achieved and maintains Advanced Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). This is the highest level of law enforcement accreditation and insures professional excellence. Law Enforcement accreditation is a distinction shared by only approximately six percent of the law enforcement agencies nationwide. Consequently, maintaining this official recognition confirms our department must adhere to strict rules and guidelines governing our policies, procedures, prac-

tices and processes. Even more, by participation in CALEA, the Kannapolis Police Department undergoes a rigorous audit to ensure compliance with all applicable standards.



ACKNOWLEDGEMENTS

The Kannapolis Police Department would like to thank the employees who contributed to this report.

For more information about the Kannapolis Police Department and any information in this report, please contact:

> **Kannapolis Police Department** Office of the Chief of Police 704-920-4010

CITY MANAGER Mike Legg, City Manager **Eddie Smith, Deputy City Manager**

www.kannapolisnc.gov



CITY COUNCIL M. Darrell Hinnant, Mayor **Darrell Jackson, Mayor Pro-Tem Dianne Berry Rvan Davvault** Tom Kincaid Van Rowell **Doug Wilson**





CONTACT US:



Non-emergency 704-920-4000 Administration 704-920-4010 **Employment Opportunities** 704-920-4009 **Criminal Investigations** 704-920-4001 Vice/Narcotics 704-920-4002 Records 704-920-4129 **Community Services** 704-920-4052 **Field Operations Commander** 704-920-4023 **Support Services Commander** 704-920-4012 Fax 704-920-4005 **Amplified Sound Permits** 704-920-4010 **Pawn Broker and ABC Permits** 704-920-4049

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