



ANNUAL REPORT

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### -MISSION

The Kannapolis Police Department exists to serve all people within our jurisdiction with respect, fairness and dignity. We are committed to the prevention of crime and the protection of life and property; the preservation of peace, order and safety; the enforcement of laws and ordinances; and the safeguarding of constitutional guarantees.

#### -VISION

The Kannapolis Police Department and the community envision a future in which all stakeholders work in partnership to achieve an improved state of economic well-being, an enhanced quality of life and a reduction of crime, social disorder, and fear of crime.

### CORE VALUES

Members of the Kannapolis Police Department embrace the established values of the City of Kannapolis: Excellence, Professionalism, Integrity, and Stewardship.

## - TABLE OF CONTENTS

Chief's Message 1
Organizational Chart · · · · · · · · · · · · · · · · · · ·
Fiscal Management 3
Staffing / Recruitment · · · · · · · · · · · · · · · · · · ·
Crime Statistics
Citizen Complaints and Internal Affairs Investigations
Field Operations Overview / K-9 / Negotiations / SRT / Traffic Unit ······ 7
Support Services Overview / Felony Investigations / VICE Narcotics ······10
Community Services Overview 11
Communication Center Overview ••••••••••••••••••••••••••••••••••••
Beyond the Badge ····································
Departmental Awards & Recognition / Accreditation
Acknowledgements



It is my pleasure to present this year's Kannapolis Police Department FY 2019 annual report. We continue to maintain our proactive stance in combating criminal activity and providing you a safe environment in which to live, work, and play. It is our mission to deliver high quality, efficient and consistent police services. We have been very successful due to the strong relationships we have built and sustained over the years with our citizens. One of our greatest resources continues to be our citizens. You are our eyes and ears and we need you to communicate with us. The information you provide to us is essential in our quest to maintain a low crime rate and protect our citizens.

Downtown Kannapolis is rapidly changing with the construction of a new sports entertainment venue that will hopefully bring thousands of visitors to our community. The influx of new restaurants, shops, and housing will bring new life into our downtown. We have already been planning on how to make our downtown a safe and inviting place for residents and visitors. We look forward to the positive interactions that will take place between us and our citizens.

Our Citizens Police Academy continues to be an invaluable way to communicate with members of our community. This academy is not a lecture-based program. We provide hands on activities and full involvement by the students. We provide them with information and personal experiences that give them an inside view of our department and our officers. At the conclusion of the ten-week course participants are enlightened and feel much safer knowing the skills and dedication of our department. If you haven't signed up already, please do. The academy lasts for ten-weeks and is offered once a year.

We have hundreds of citizen contacts daily and we are very fortunate that only a small number of them become confrontational. Our officers are trained to diffuse volatile situations, not make them worse. The majority of our department has had hours of training in Crisis Intervention and Mental Health First Aid. We treat ALL citizens with respect even when they are not willing to accept it. We will continue to operate in a professional and respectful manner in the hopes of fostering public trust and mutual respect.

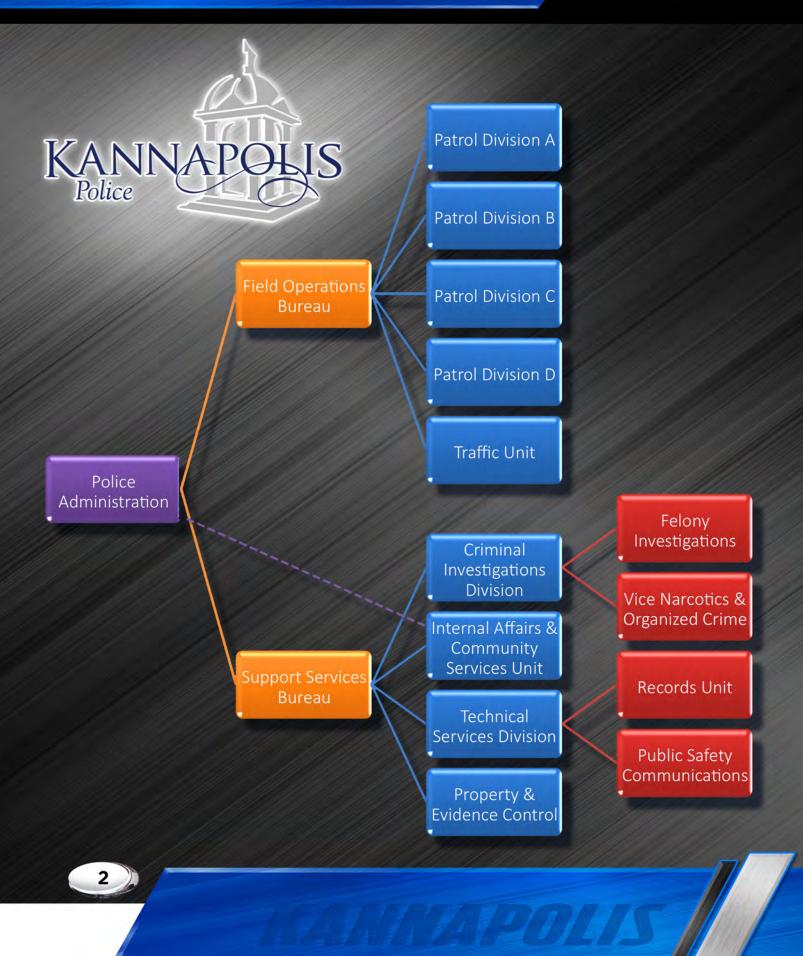
I hope our community and its leaders continue to value, encourage, and support our agency's most precious and valuable resource - the proud men and women of the Kannapolis Police Department. As you read this annual report, you will find a mere snapshot of our operations and the hard work our personnel have done during the past year to protect our community and its quality of life. They have rendered thousands of commendable and selfless acts that cannot be adequately captured or recognized by a summary report such as this. These acts, however, are reflected in the respect they have earned from our community and the pride that is so visibly apparent in the eyes and faces of those who wear the badge and stand in harm's way.

Thank you for allowing us to serve you!

J.W. (Woody) Chavis Chief of Police

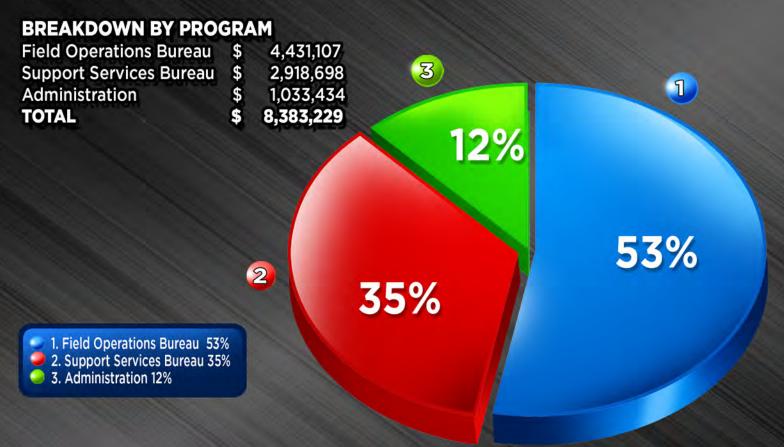


# **Organizational Structure**



Fiscal/Budget Information

The Kannapolis Police Department maintains three distinct budgets: one for Field Operations Bureau, one for Support Services Bureau, and one for Administration.



Field Operations, the largest of the three budgets, provides general police services for the City of Kannapolis. It includes the Patrol Division and the Traffic Safety Unit. The core function of the Patrol Division is crime suppression and prevention through uniform presence and response to 911 calls for service. The Traffic Safety Unit investigates fatal, personal injury, and substantial property damage traffic crashes and also addresses speeding and traffic safety complaints. The Patrol Division and Traffic Safety Unit work together as well as with other agencies to perform general traffic safety checkpoints and sobriety checkpoints.

Support Services includes the operation of the E-911 Communications Center, police records management, property and evidence, criminal investigations, vice and narcotics enforcement, and community-based services including D.A.R.E. instructors and School Resource Officers.

Administration provides management, resource allocation, and strategic direction for the department. This component also includes Professional Standards / Internal Affairs and Accreditation.

Each year the Kannapolis Police Department devotes considerable time and resources to the recruitment and selection of qualified personnel. The selection process for hiring police officers is extensive. Minimum eligibility requirements are established by the North Carolina Criminal Justice Education & Training Standards Commission which certifies law enforcement officers in North Carolina.

During FY 2019, the agency hired eighteen individuals and had twenty leave the agency due to retirement, resignation or other reasons. The Kannapolis Police Department's turnover rate during the last ten years has varied from as low as 6.1% and as high as 16.5%. The ten-year average is 10.7%. The agency continually works to recruit the best qualified applicants. The Kannapolis Police Department strives continuously to attain a workforce that is reflective of the community is serves. The following charts represent staffing data as of 6/30/2019.

Current Race/Gender D		Total	Sworn Percent		
	Sworn	Civilian	TOTAL	Percent %	%
White-Male	66	3	69	69	86
White-Female	5	17.5	22.5	22	7
Black-Male	4	0	4	4	5
Black-Female	0	2	2	2	0
Hispanic-Male	1	0	1	1	1
Hispanic-Female	0	0	0	0	0
Other-Male	1	1	2	2	1
Other-Female	0	0	0	0	0
TOTALS	77	23.5	100.5	100	100

#### FY 2019 STAFFING ALLOCATION

	Sworn	Civilian	Total
Administration	4	2	6
Support Services	21	22	43
Field Operations	63	.5	63.5
GRAND TOTAL	88	24.5	112.5

City	Population	Sworn Police Staff	City Limits in Square Miles
Wilson	49,329	125	23
Burlington	53,748	139	25
Apex	58,726	94	24
Kannapolis	49,761	88	34

# **Crime Statistics and Trends**

Community safety is essential for quality of life for citizens as well as governmental progress. The Kannapolis Police Department recognizes crime control as a critical mission. It is just one of the fundamental priorities of all police agencies.

The Kannapolis Police Department participates in both state and federal crime reporting systems and statistics show the crime rate in Kannapolis continues to be significantly lower than the statewide rate. According to the most current crime statistics provided by the SBI, the statewide crime index rate is 3061.5 crimes per 100,000 persons. The crime index rate for Kannapolis is 1067, a rate which is approximately 65% lower than the statewide numbers. In 2017, the crime index total for Kannapolis increased 1% over 2016 total and indicated an increase of 1% over the 5-year average.

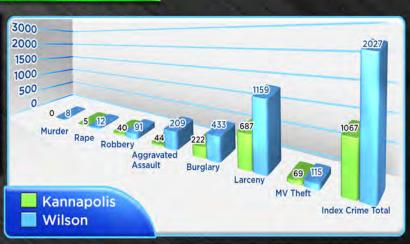
The five year trend and average for total crime continues to illustrate the stability of Kannapolis and contributes to the city's attractiveness to new business. As Kannapolis is ranked among the safest cities in North Carolina, the city continues to be an ideal place to live, to work, and to play.

\*Detailed crime statistics covering the entire state are available online at: http://crimereporting.ncdoj.gov

Offense	2013	2014	2015	2016	2017	5yr Avg	% Change 2017 and 5yr Avg
Murder	4	0	1	1	0	1	-100%
Rape	8	6	11	15	5	9	-44%
Robbery	25	26	33	32	40	31	28%
Aggravated Assault	50	48	53	70	44	53	-17%
Violent Crime	87	80	98	118	89	94	-6%
Burglary	290	243	253	228	222	247	-10%
Larceny	562	641	671	636	687	639	7%
MV Theft	63	77	83	71	69	73	-5%
Property Crime	915	961	1,007	935	978	959	2%
Index Crime Total	1,002	1,041	1,105	1,053	1,067	1,054	1%

#### Violent / Property Crime - Kannapolis compared to Wilson, NC

	Kannapolis, NC	Wilson, NC
Murder	0	8
Rape	5	12
Robbery	40	91
Aggravated Assault	44	209
Burglary	222	433
Larceny	687	1159
MV Theft	69	115
Index Crime Total	1067	2027



	Kannapolis, NC	Wilson, NC
Sworn Police Staff	88	125
Coverage Area (Square Miles)	34	23
Officers Per 1000 Residents	1.8	2.5
Population	49,761	49,329

Wilson, NC was chosen for comparison due to the similarity in population size.

One of the most important functions administered through the Office of the Chief of Police is that of internal affairs. Contemporary law enforcement agencies are complex organizations engaged in high liability activities with the corresponding need to maintain the integrity of its operations and the ethical conduct of its members. It is the policy of the Police Department to investigate complaints and allegations related to internal discipline in a manner that will assure the community of prompt corrective action in the event of employee misconduct, while at the same time protecting employees from unwarranted criticism pursuant to the proper discharge of official duties. The policy provides for the investigation of alleged or suspected violations of law or departmental policies.

Complaints may be made in person, by phone or in writing. Anonymous complaints will be accepted for investigation to the extent feasible. Citizen complaints are normally referred to the supervisor of the accused employee. When the supervisor is not on duty, the complaint is referred to the appropriate on-duty Division or Bureau Commander.

The Police Department recorded twenty-eight (28) formal complaints between July 1, 2018, and June 30, 2019. There were six (6) complaints referred to Internal Affairs. Of the six internal affairs investigations during FY 2019, misconduct was established in all six cases.

The low ratio of complaints received to the tens of thousands of public contacts initiated by police department employees during FY 2019 indicates an extremely low frequency of complaints and an even lower frequency of sustained misconduct.

The internal affairs process also includes procedures for the routine reporting and administrative review of high liability police activities in addition to the investigation of citizen complaints. Such reviews are conducted via the agency's internal command structure as well as through oversight bodies such as the Collision Review Board. An annual analysis is conducted each year of all internal affairs matters to evaluate these internal review processes and identify any patterns or trends that indicate the need for any changes in training, equipment or departmental policy. During FY 2019, the following reviews were conducted:

Activity or Incident Type	FY 2019 Reviews	FY 2018 Reviews
Internal Affairs Investigations	6	4
Use of Force	13	14
Vehicular Pursuits	5	3
Forcible Entry into Private Residence	7	7
Collisions Involving Police Vehicles	16	19



# Kannapolis Police Field Operations

## Field Operations Bureau Overview

The Field Operations Division is the largest bureau of the police department. It consists of uniformed Patrol as well as the Traffic and Canine Units. The Patrol Bureau operates 24 hours a day, 365 days a year. It is made up of four patrol squads that work twelve hour shifts. Patrol handles all calls for service and proactively patrols the City of Kannapolis to deter criminal activity and ensure the overall safety of the residents. The services provided range from preliminary investigations of major crimes to problem solving complex quality of life issues. The core function of the Field Operations Bureau is crime suppression and prevention through uniform presence and response to 911 calls for service.

## Canine Unit

The Kannapolis Police Department's Canine Unit was established in 1999 and originally consisted of two highly trained canines. As the teams were so successful, the department now has a total of five canines. Four are used in patrol and the fifth, a bloodhound, is used primarily for tracking.

The unit is currently made up of four canine teams and each team is assigned to a Patrol Squad. Each canine team must attend a six-week training course and pass a certification before working in a patrol function. Each canine is trained in a variety of areas. After the initial certification each canine team must certify yearly through the North Carolina Police Work



Work Dog Association (NCPDA). The certification trials ensure the integrity of the handler and canine for court purposes.

The canine unit assists with the service of search warrants, conducting sniffs of vehicles and making felony arrests when the suspect may be a flight risk. Along with assisting the officers in the City of Kannapolis, the canine unit has provided assistance with investigations conducted by other Local, State and Federal Law Enforcement Agencies.

During FY 2019, the unit had a total of 68 deployments.

### Negotiations Unit

The Kannapolis Police Department's Crisis Negotiations Unit consists of eight highly trained negotiators.

Negotiators from our agency have received specialized training from the Federal Bureau of Investigation, Texas A & M University, Institute of Police Technology and Management and the University of North Florida. They also conduct regularly scheduled training sessions in addition to training sessions held in conjunction with the tactical unit and numerous other agencies.

Negotiators work in conjunction with the tactical unit hoping to find a peaceful solution to crisis situations. They also collect vital intelligence and data that is relayed in real time to the tactical unit to aid them in preparing for a dynamic resolution to the situation.

# Special Response Team Overview

Since 1992, the Kannapolis Police Departments Special Response Team (SRT) has provided a ready response to situations that are beyond the capabilities of normally equipped and trained department personnel. Officers in this unit are held to a higher standard than average police officers. They are required to attain a level of tactical and weapons expertise that will overwhelm any threat which may arise. This increases the likelihood of safe and efficient resolutions to life-endangering operations. The team consists of thirteen police officers, two support officers and two civilian paramedics from Cabarrus County EMS. The goal of the Kannapolis SRT is to protect human life and to apprehend criminal offenders in high risk situations.

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## Kannapolis Police Traffic Unit

The Kannapolis Police Department's Traffic Unit is a line of support that provides technical expertise to the department in the areas of accident investigation, drunk and/or impaired driving detection and arrest and the operation of speed detection Doppler and Laser Radar.

This unit is responsible for the investigation of all serious and fatal motor vehicle accidents that occur within the city limits. The Unit investigates citizen complaints of speeding vehicles, illegal parking and other traffic related issues. Our primary goal is to ensure the safety of motorists and pedestrians. Our DWI enforcement patrols work to get dangerous drivers off the streets, and our community outreach efforts bring our officers out to speak at driver education classes, and to promote driving safety training at community events.

Listed below is crash and uniform traffic citation enforcement data from FY 2019.

FY2019 Traffic crashes resul	ting in:	
Property Damage / Personal Injury	1,961	
Fatal	5	
Total Traffic Crashes	1,966	
Alcohol / Drug Related	44	
(Included in Above numbers)		
Crashes by Patrol Sector:		
Sector 1	748	
Sector 2	241	
Sector 3	541	
Sector 4	436	
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## Enforcement Data:

DWIArrests	137
Speeding Violations	3194
Seat Belt Violations	563
Child Restraint System Violations	103
Total Enforcement Data Citations	3,997
Total Citations for FY2019	9,094

#### Support Services Overview

The Support Services Bureau is responsible for specialized services to provide support to the remainder of other agency operations. These functions include the operation of the e911 Communications Center, Records Management, Property and Evidence Management, Felony Investigations, Vice and Narcotics enforcement, Administrative Investigations, and Community-based services to include D.A.R.E. and School Resource Officers and Crime Prevention. These specialized units include over forty sworn and civilian personnel and are a vital piece of our overall policing operations.

#### Support Services Felony Investigations Overview

The Criminal Investigation Division's Felony Investigation Unit's mission is to identify, target, arrest and successfully prosecute individuals involved in criminal activity within the City of Kannapolis with a specific emphasis on felony crimes. Members of the felony investigations unit are assigned to investigate serious criminal offenses such as homicide, sexual assaults, robbery, aggravated assault, fraud, identity theft and a variety of other crimes. Members of this specialized unit receive specific detailed training in a variety of investigative techniques. To achieve this mission, investigators utilize contemporary investigative methods; pursuing investigative leads, technology and using proactive measures commensurate with North Carolina and Federal law.

Also attached to Felony Investigations is criminal forensics or crime scene. The crime scene unit is manned by one investigator which is supplemented by other members when needed who are trained in methods of evidence collection, photography, latent evidence and other duties associated with processing crime scenes. The crime scene investigator has the unique responsibility of being able to re-create the crime scene in criminal proceedings which may occur years after the actual offense.

#### Support Services VICE, Narcotics and Organized Crime Unit Overview

The Vice Narcotics and Organized Crime (VNOC) unit is responsible for collecting, recording, maintaining, and disseminating intelligence data on criminal initiatives within and affecting the City of Kannapolis and surrounding areas. This unit concentrates on illegal activities such as narcotics, gambling, prostitution and illegal counterfeiting trademark offenses. This is accomplished by developing informant links, undercover operations, surveillance, handling criminal intelligence data gathered by the agency and arresting narcotics offenders who engage in illegal drug transactions within our territorial jurisdiction. These offenses are not isolated to one geographical area and unit members frequently require assistance and cooperation from other law enforcement agencies as well as supplementing other agencies when needed.



## Support Services



#### Support Services Community Services Overview

The Community Services Unit is primarily responsible for the liaison between the Kannapolis Police Department and the Kannapolis City School System, providing officers to the school system as dedicated School Resource Officers, Drug Abuse Resistance Education (D.A.R.E.) instructors and Gang Resistance Education and Training (GREAT) instructors. The unit is also responsible for Community and Business Watch organizations, Explorer Post advisement, Victim/Witness coordination, Crime Prevention, Recruitment and Selection, Nuisance Abatement coordination, and other proactive departmental and city wide programs.

This unit works diligently to reach out to citizens of the community to provide education on crime prevention, child safety, and in the case of children, helping them to understand the importance of making the right decisions in life. This is accomplished through presentations conducted for civic organizations, schools, and churches. They participate in community events and partner with local businesses to educate citizens on, among other things, the importance of not driving after consuming alcohol or drugs.

Support Service Communications Overview

The main function of the Kannapolis Police Department's Communications Center is to satisfy the immediate informational needs of emergency first responders in the course of their assigned operations. The center is designed to facilitate the exchange of information from the public to law enforcement, fire personnel, medical responders and other emergency service agencies. There are many methods to ensure an accurate, efficient and timely dissemination of information and service calls. These procedures or actions include an enhanced 911 system and the computer aided dispatch technology used in conjunction with automatic vehicle locators and CAD2CAD. This software allows the transfer of emergency data between Kannapolis, Cabarrus County and Concord Police Communications without phone and field mobile technology.

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	Year	Annually	M	lonthly	Daily			
911	2019	14,777		,231	41			
	2018	14,562		,214	40	At y		6 2 3
	2017	14,674	1,	223	40	E		
	2016	15,116	1,	259	41	12-to.		1910
-	2015	13,586	1	,132	37			2010
								2
Admin	2019	74,575	e	5215	207			1
	2018	79,070	6,	589	220			
	2017	80,897	6	,741	222			
	2016	84,066	7,	005	230	8000		
	2015	80,703	6,	725	221	artis		
				MAR N.				
			2015	2016	2017	2018	2019	
e911 Tra	ansactions		13,586	15,116	14,674	14,562	14,777	
Admin	Phone Transactions		80,703	84,066	80,897	79,070	74,575	
Law CA	D Calls for Service		42,752	47,228	48,392	49,376	46,140	
	D Calls for Service		7,812	9,071	10,538	10,351	11,523	11
Other C	CAD Calls for Servic	e	3,611	3,851	4,568	4,167	4,854	11

## **Beyond The Badge**

## Cops Target Kids for Christmas

Since 2011, the Kannapolis Police Department has partnered with Target to make Christmas special for dozens of children throughout the community. "Cops Target Kids for Christmas" is an opportunity for the men and women of the Kannapolis Police Department to have a significant impact on the lives of disadvantaged children within the city.

On December 20th and 22nd, 2018 each child was paired with a Police Officer for a day of fun activities which included breakfast, lunch and shopping. The children also had their picture taken with Santa. With the outpouring of support from the business community, the Cops Target Kids for Christmas program was again a huge success and a total 45 kids each received \$400 dollars to spend and experienced a brighter Christmas.

#### Bike 2 DC

National Police Week is the annual tribute to law enforcement service and sacrifice that is held each May in Washington, DC. The National Law Enforcement Officers Memorial is a focal point of the National Police Week observance and a candlelight

vigil is held on May 13 each year. Officers from Mecklenburg County and beyond ride bicycles 500 miles over four days from Charlotte, NC to Washington, DC. The ride is in honor and memory of those who have died in the line of duty and each mile is a tribute to those who have made the ultimate sacrifice. Upon completion, riders attend a Candlelight Vigil at the National Law Enforcement Officers Memorial in Washington, DC.

Chief Chavis has always been a strong supporter of this event and KPD officers have participated since 2011. In 2019, the Kannapolis Police Department had three representatives ride from Charlotte, NC to Washington, DC.

For more information about Bike2DC, please visit http://www.bike2dc.com/.





SUPER O TARGET

Pictured above from left to right are Sgt. Travis Smith, Sgt. Phil Watkins and Lt. Steve Belk (retired)

#### WINGS TO SOAR

In FY 2019, officers from both the Community Services Unit and the Traffic Unit participated in the Wings to Soar Camp. The camp provides group, individual and family sessions to help children and young adults deal with the death of a loved one. The officers, along with other trained professionals and volunteers, assisted with activities geared toward understanding death and how to cope with grief in a positive way.



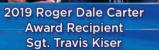






## **Department Awards and Recognition**

Each year, the Kannapolis Police Department presents annual service awards to recognize a sworn and civilian employee who possess an exceptional reputation for personal honesty and integrity that is beyond reproach. Recipients of these awards conduct their personal and professional lives in a manner that is consistent with the codes of ethics and core values of the Department, which are Excellence, Professionalism, Integrity and Stewardship. Each recipient has a positive and direct influence on others by living their life in a manner that reflects well on themselves and their profession. The Roger Dale Carter Memorial Service award is presented to a sworn officer displaying these characteristics while the Norma C. Howard Memorial Service award is presented to a civilian employee. In addition, the Salisbury Lions Club presents an Officer of the Year award to each law enforcement agency in Rowan County.





2019 Norma C. Howard Award Recipient Communications Center Manager Angie Yates



2019 Salisbury Lions Club Officer of the Year Officer Russell Miller

## Accreditation

In order to maintain our professional edge, the Kannapolis Police Department has achieved and maintains Advanced Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). This is the highest level of law enforcement accreditation and insures professional excellence. Law Enforcement accreditation is a distinction shared by only six percent of the law enforcement agencies nationwide. Consequently, maintaining this official recognition confirms our department must adhere to strict rules and guidelines governing our policies, procedures, practices and processes. Even more, by participation in CALEA, the Kannapolis Police Department undergoes a rigorous audit to ensure compliance with all applicable standards.



## ACKNOWLEDGEMENTS

The Kannapolis Police Department would like to thank the employees who contributed to this report.

For more information about the Kannapolis Police Department and any information in this report, please contact:

> **Kannapolis Police Department Office of the Chief of Police** 704-920-4010

**CITY MANAGER** Mike Legg, City Manager **Eddie Smith, Deputy City** Manager

www.kannapolisnc.gov

CITY COUNCIL M. Darrell Hinnant, Mayor **Roger Haas, Mayor Pro-Tem Doug Wilson Dianne Berry Ryan Dayvault Tom Kincaid** Van Rowell

NFORCE

CALEA

ACCREDITATION

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Non-emergency	704-920-4000
Administration	704-920-4010
Employment Opportunities	704-920-4009
Criminal Investigations	704-920-4001
Vice/Narcotics	704-920-4002
Records	704-920-4129
Community Services	704-920-4052
Field Operations Commander	704-920-4023
Support Services Commander	704-920-4012
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Pawn Broker and ABC Permits	704-920-4106



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